

Removing the CanesGuest Network from Your Device(s)

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Please follow the steps below for instructions on how to remove the CanesGuest network from your device(s). Note: These instructions are not exhaustive and do not cover all types of configurations.

Windows 11

- 1. Click on the Network icon from Step 1 and clock on Settings (the gear wheel).
- 2. Select Network & Internet.
- 3. Select Wi-Fi.
- 4. Select Manage known networks.
- 5. Select the CanesGuest network, and click Forget.

Windows 10

- 6. Click on the Windows menu and go to Settings (the gear wheel).
- 7. Select Network & Internet.
- 8. Scroll down past the list of available networks and select Manage Wi-Fi settings.
- 9. Within the Manage Wi-Fi settings, scroll down to the bottom to the section that says Manage known networks.
- 10. Select the CanesGuest network, and click Forget.

Mac OS X - Ventura

While on a University of Miami campus:

- 1. Click on the Wireless Icon at the top right section of your screen.
- 2. Click on "Wi-Fi Settings..." at the bottom.
- 3. Under the Known Networks click on the circle with the 3 dots on the right side of CanesGuest.
- 4. Select "Forget This Network..."
- 5. Click "Remove" to confirm that removing the Wi-Fi network.

Mac OS X

- 1. Click on the Apple logo on the top left corner of your screen.
- 2. In the drop down menu, click System Preferences.
- 3. Under the Internet & Wireless section, click on Network.
- 4. On the left hand panel, select Airport or Wi-Fi.
- 5. Click on Advanced.
- 6. Find the CanesGuest network in the list of Preferred Networks and select it.
- 7. Click on the "-" sign at the bottom to remove the profile.
- 8. Click on OK and then click Apply to apply the changes.

Apple iOS

While on a University of Miami campus:

- 1. Tap on the Settings icon on your home screen.
- 2. On the Settings screen, tap on WiFi.
- 3. Tap on the arrow next to the CanesGuest SSID on the list.
- 4. Tap on Forget this network on top.

For assistance, please contact the UMIT Service Desk at (305) 284-6565 or help@miami.edu



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Android

While on a University of Miami campus:

- 1. Tap on the Settings icon located in your Apps.
- 2. Under the Wireless & Networks section, tap on the Wi-Fi settings and turn it on.
- 3. Scroll down the list of networks until you find the *CanesGuest* network. Press and hold that network, and select *Forget network*.

Chrome OS

- 1. Select the time at the bottom right of the screen.
- 2. Select the Settings icon.
- 3. In the Network section, select Wi-Fi.
- 4. Select Known networks.
- 5. Scroll down the list of networks until you find the *CanesGuest* network. Select *More* and then click on *Forget*.

Windows Mobile

- 1. Tap on the Settings icon.
- 2. Scroll down until you find *Wi-Fi*, select it, and turn it on.
- 3. Click on the *Advanced* button and look for the *CanesGuest* network. Press and hold the *CanesGuest* name, and select delete.

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