Duo Multi-Factor Authentication (MFA): Using MFA without Cellular Service

We’d like to inform you about how to authenticate using Duo Multi-Factor Authentication (MFA) if you lose cell service.

There are two ways to ensure you are able to get connected if you lose service:

1) Enable the “Remember me for 30 days” Option

To enable the “Remember me for 30 days” option, log in to a UMSSO-enabled application (e.g. workday.miami.edu or canelink.miami.edu) using your CaneID and password. Upon log in, you will be prompted for MFA verification. Check the “Remember me for 30 days” box before choosing a verification method. You will be remembered on that device and browser, and you will not need to confirm your identity with MFA verification again for 30 days.

If you have previously selected “Remember me for 30 days” and do not know how many days are left in your 30 day cycle, you will need to clear your Internet browser cache (instructions available here). Then, follow the instructions above to enable the “Remember me for 30 days” option.
2) Generate a Passcode via the Duo Mobile App

Generating a passcode using the Duo mobile app is the default authentication option.

Open the Duo mobile app on your device and tap **Show** to the right of **Passcode** to generate a six-digit passcode.
Enter that six-digit passcode into the authentication screen and select “Log In.”

Learn More About MFA

Have questions? Visit the Duo MFA service page for more information: miami.edu/multifactor.

If you have trouble authenticating with MFA, or have any questions or concerns, please contact the UMIT Service Desk at: (305) 284-6565 or help@miami.edu.