

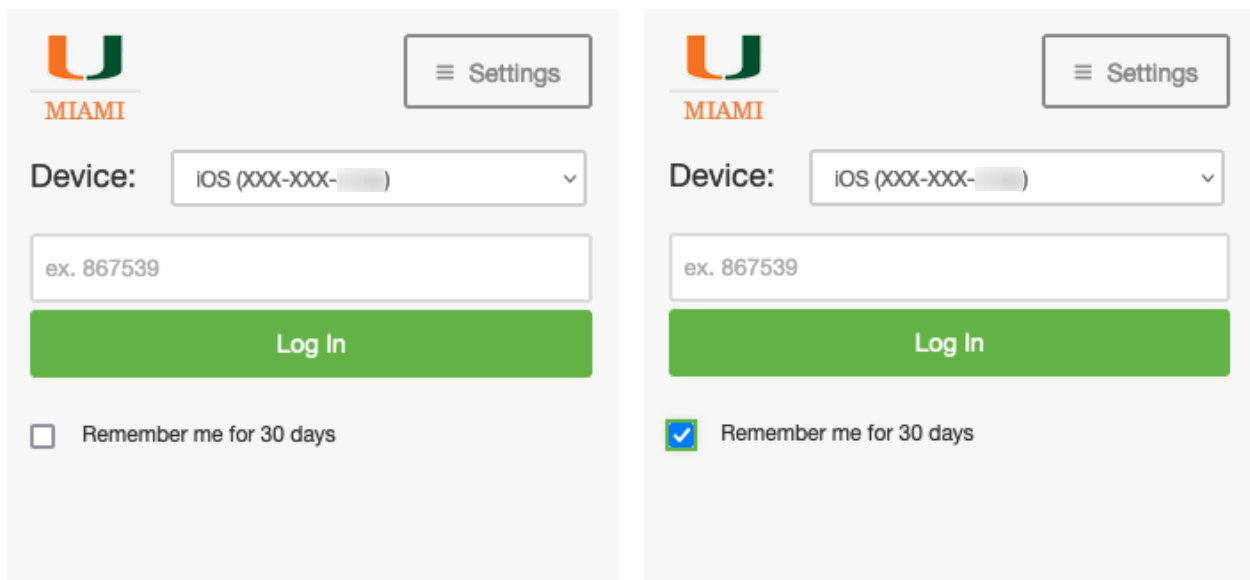
Duo Multi-Factor Authentication (MFA): Using MFA without Cellular Service

We'd like to inform you about how to authenticate using [Duo Multi-Factor Authentication \(MFA\)](#) if you lose cell service.

There are two ways to ensure you are able to get connected if you lose service:

1) Enable the “Remember me for 30 days” Option

To enable the “Remember me for 30 days” option, log in to a [UMSSO-enabled application](#) (e.g. [workday.miami.edu](#) or [canelink.miami.edu](#)) using your CaneID and password. Upon log in, you will be prompted for MFA verification. Check the “**Remember me for 30 days**” box before choosing a verification method. You will be remembered on that device and browser, and you will *not* need to confirm your identity with MFA verification again for 30 days.

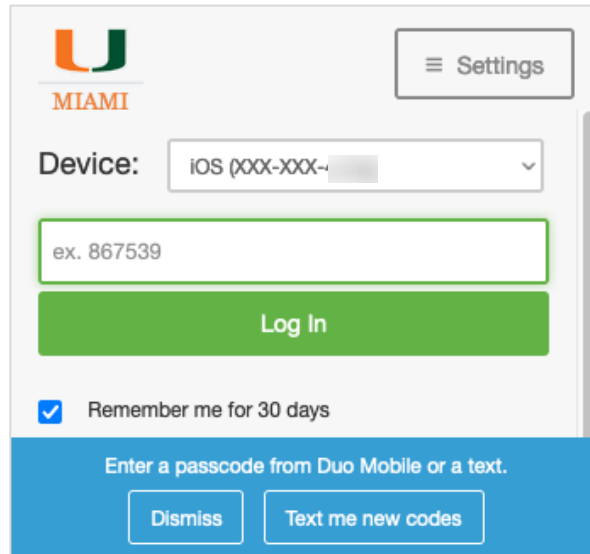


The image displays two side-by-side screenshots of the Duo Multi-Factor Authentication (MFA) login interface. Both screenshots show the Miami University logo (MIAMI) and a 'Settings' button in the top right corner. The 'Device:' dropdown menu is set to 'IOS (XXX-XXX-XXXX)'. Below the device selection is a text input field containing 'ex. 867539'. A green 'Log In' button is positioned below the input field. At the bottom of the interface, there is a checkbox labeled 'Remember me for 30 days'. In the left screenshot, this checkbox is unchecked. In the right screenshot, the checkbox is checked, indicating that the option has been enabled.

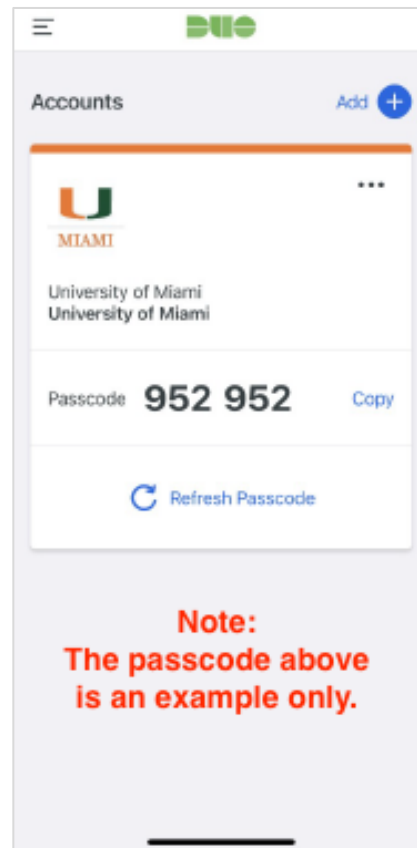
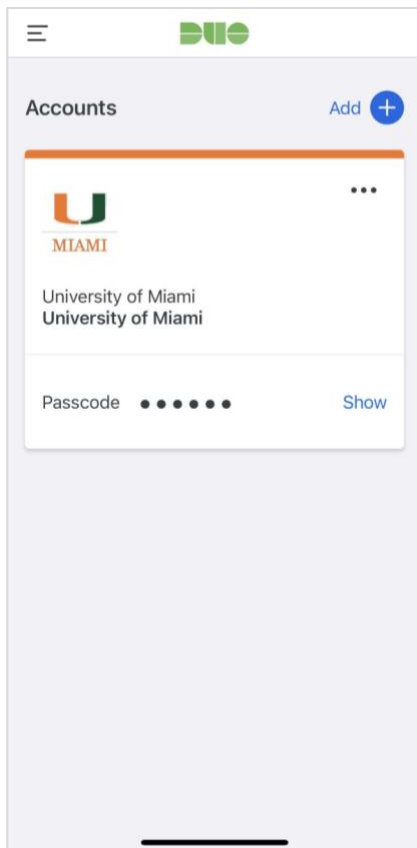
If you have previously selected “Remember me for 30 days” and do not know how many days are left in your 30 day cycle, you will need to clear your Internet browser cache ([instructions available here](#)). Then, follow the instructions above to enable the “Remember me for 30 days” option.

2) Generate a Passcode via the Duo Mobile App

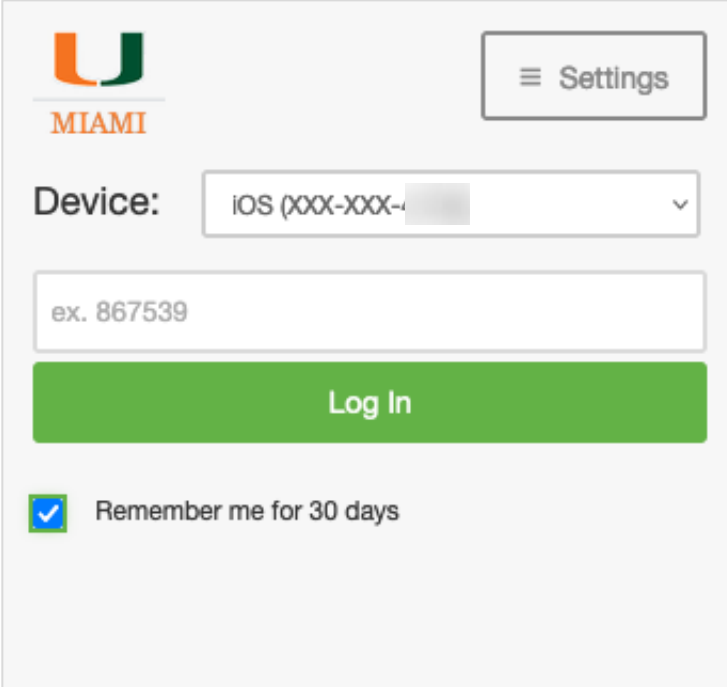
Generating a passcode using the Duo mobile app is the default authentication option.



Open the Duo mobile app on your device and tap **Show** to the right of *Passcode* to generate a six-digit passcode.



Enter that six-digit passcode into the authentication screen and select “**Log In.**”



The screenshot shows the Duo MFA authentication interface for Miami University. At the top left is the Miami University logo (a stylized 'U' in orange and green) with the word 'MIAMI' below it. To the right is a 'Settings' button with a hamburger menu icon. Below the logo is a 'Device:' label followed by a dropdown menu showing 'iOS (XXX-XXX-XXXX)'. Underneath is a text input field containing 'ex. 867539'. A large green 'Log In' button is centered below the input field. At the bottom, there is a checked checkbox labeled 'Remember me for 30 days'.

Learn More About MFA

Have questions? Visit the Duo MFA service page for more information: miami.edu/multifactor.

If you have trouble authenticating with MFA, or have any questions or concerns, please contact the UMIT Service Desk at: (305) 284-6565 or help@miami.edu.