

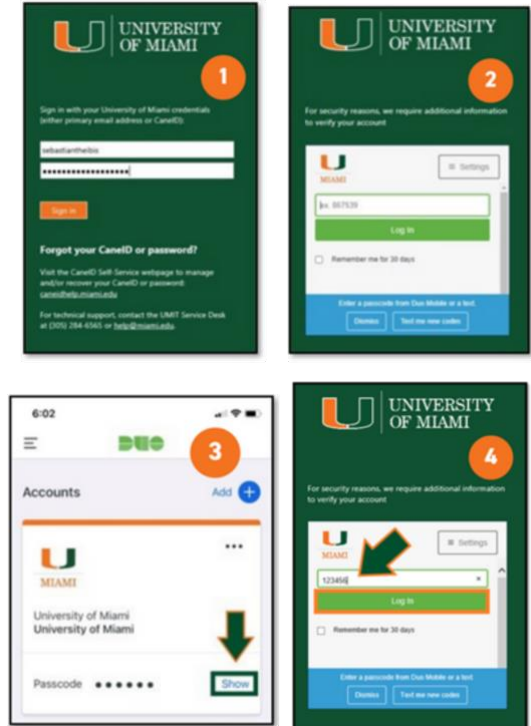
# Duo Multi-Factor Authentication (MFA): Generating Passcodes

You can generate Duo passcodes by using the Duo mobile app or receiving them via SMS text.

## Passcode via the Duo mobile app:

- 1) At the CaneID login screen, enter your University of Miami credentials and click **Sign In**.
- 2) The Duo authentication screen appears, requesting a passcode.
- 3) **Launch the Duo mobile app on your device** (smartphone, tablet, smartwatch, etc.) and click **Show** to reveal the 6-digit passcode that will be needed to gain access.
- 4) **Type the passcode** in the passcode field and click **Log In**.

*Note: Passcodes via the Duo mobile app are only good for one use. Once a passcode has been used to authenticate, it is expired and cannot be used again. Refresh the passcode on the Duo mobile app to obtain a new one.*



## Passcode via SMS text:

- 1) At the CaneID login screen, enter your University of Miami credentials and click **Sign In**.
- 2) The Duo authentication screen appears requesting a passcode. Click the **Text me new codes** button to receive a batch of passcodes to the mobile phone you have registered with Duo.
- 3) **Choose one of the passcodes** provided.
- 4) **Type the passcode** in the passcode field and click **Log In**.

*Note: Passcodes sent via SMS text are set to expire in 1 hour and are only good for one use. Once an SMS passcode has been used to authenticate, it is expired and cannot be used again.*



## Learn More About MFA

Have questions? Visit the Duo MFA service page for more information: [miami.edu/multifactor](https://miami.edu/multifactor)