Duo Multi-Factor Authentication (MFA): Generating Passcodes

You can generate Duo passcodes by using the Duo mobile app or receiving them via SMS text.

**Passcode via the Duo mobile app:**

1) At the CaneID login screen, enter your University of Miami credentials and click *Sign In.*

2) The Duo authentication screen appears, requesting a passcode.

3) **Launch the Duo mobile app on your device** (smartphone, tablet, smartwatch, etc.) and click *Show* to reveal the 6-digit passcode that will be needed to gain access.

4) **Type the passcode** in the passcode field and click *Log In.*

*Note:* Passcodes via the Duo mobile app are only good for one use. Once a passcode has been used to authenticate, it is expired and cannot be used again. Refresh the passcode on the Duo mobile app to obtain a new one.

**Passcode via SMS text:**

1) At the CaneID login screen, enter your University of Miami credentials and click *Sign In.*

2) The Duo authentication screen appears requesting a passcode. Click the *Text me new codes* button to receive a batch of passcodes to the mobile phone you have registered with Duo.

3) **Choose one of the passcodes** provided.

4) **Type the passcode** in the passcode field and click *Log In.*

*Note:* Once an SMS passcode has been used to authenticate, it is expired and cannot be used again.

**Learn More About MFA**

Have questions? Visit the Duo MFA service page for more information: [miami.edu/multifactor](miami.edu/multifactor)