



Clearing the Internet cache on mobile devices

Point Solutions - SupportGables One Suite 1100UMIT Helpdesk(305) 284-2944Technical Support Emailitsupportcenter@miami.eduIT Traininghttp://www.miami.edu/it/training

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How to Clear Browser Cache on Most Mobile OSes

Clearing your cache and cookies fixes a variety of issues that can occur with webpages.

Android (5.0 – Lollipop)

The screenshots are from Android version 5.0. The screens may differ on other versions of Android.

Android Web Browser

- 1. Open your Browser.
- 2. Tap the device's Menu button : and then tap Settings.



3. Tap Privacy & security.

 Settings
General
Privacy & security
Accessibility
Advanced
Bandwidth management
Labs
About HTC browser

4. Tap Clear cache.



5. Tap **OK** to proceed.



6. Tap Clear all cookie data.

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Privacy & security	
Clear cache Clear locally cached content and databas	ses
Clear history Clear the browser navigation history	
Show security warnings Show warning if there's a problem with a site's security	
Do Not Track Send a Do Not Track request with your browsing traffic	
COOKIES	
Accept cookies Allow sites to save and read cookie data	
Clear all cookie data Clear all browser cookies	
FORM DATA	
Remember form data	
	1

7. Tap **OK** to proceed.



Firefox for Android

- 1. Launch the Firefox app.
- 2. Tap the device's Menu button : and then tap Settings.



3. Tap **Privacy**.

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🔶 🍯 Settings		
Sync Sync your tabs, bookmarks, passwords, history		
Customize Home, search, tabs, import		
Display Text, title bar, full-screen browsing		
Privacy Control passwords, cookies, tracking, data		
Language Change the language of your browser		
Mozilla About Firefox, FAQs, data choices		
Developer tools Remote debugging, paint flashing		

4. Tap Clear now.

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🔶 🍯 Pi	rivacy		
Do not track Firefox will tell s to be tracked	sites that you	do not want	
		Learn more	>
Cookies Enabled			
Remember pa	sswords		
Use master pa	assword		
Clear private da	ita		
Clear now			
Clear on exit Firefox will auto whenever you so menu	matically cle elect "Quit" fr	ar your data om the main	
5			

5. Tap Clear Data to confirm.



Chrome for Android

- 1. Launch the **Chrome app**.
- 2. Tap the device's **Menu button :** and then tap **Settings**.



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3. Tap **Privacy**.

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← Setting	JS	:
Search engine Google (google.c	com)	
Merge tabs and On	d apps	
Autofill forms On		
Save password On	ls	
Advanced Privacy		
Accessibility		
Site settings		
€		

4. Tap Clear Browsing Data.



5. Check the box next to Clear the cache and Clear cookies, site data, then tap Clear.



iPhone/iPad/iPod Touch (iOS 8)

Safari

1. Tap the **Settings** icon.



2. On the Settings screen tap Safari.



3. Scroll down and tap Clear History and Website Data.

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Settings	Safari		
Passwords &	Passwords & AutoFill >		
Favorites	F	avorites >	
Open Links	In Bac	kground >	
Block Pop-up	S		
PRIVACY & SECU	RITY		
Do Not Track		\bigcirc	
Block Cookies	a Alwa	ys Allow >	
Fraudulent We	ebsite Warnin	g 🌔	
About Safari & Pri	vacy		
Clear History and Website Data			

4. Tap **Clear History and Data** to confirm.



Chrome for iOS

- 1. Launch the **Chrome** app.
- 2. Tap the **Menu icon :** and then tap **Settings**.



3. Tap **Privacy**.

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Settings		DONE
Search Engine		Google >
Save Passwords		On >
Autofill Forms		On >
Google Apps		>
Advanced		
Voice Search		English (U.S.) >
Privacy		>
Content Settings		>
Bandwidth		>

4. Tap Clear Cache.



5. Tap **Clear Cache** to confirm.



6. Tap Clear Cookies, Site Data.



7. Tap Clear Cookies, Site Data to confirm.



Windows Phone (Windows 8)

Internet Explorer

- 1. Open Internet Explorer.
- 2. Tap the More button $\bullet \bullet \bullet$.



3. Tap settings.



4. Tap delete history.



5. Tap **delete** to confirm.

