



MOBILE DEVICES

Clearing the Internet cache on mobile devices

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How to Clear Browser Cache on Most Mobile OSes

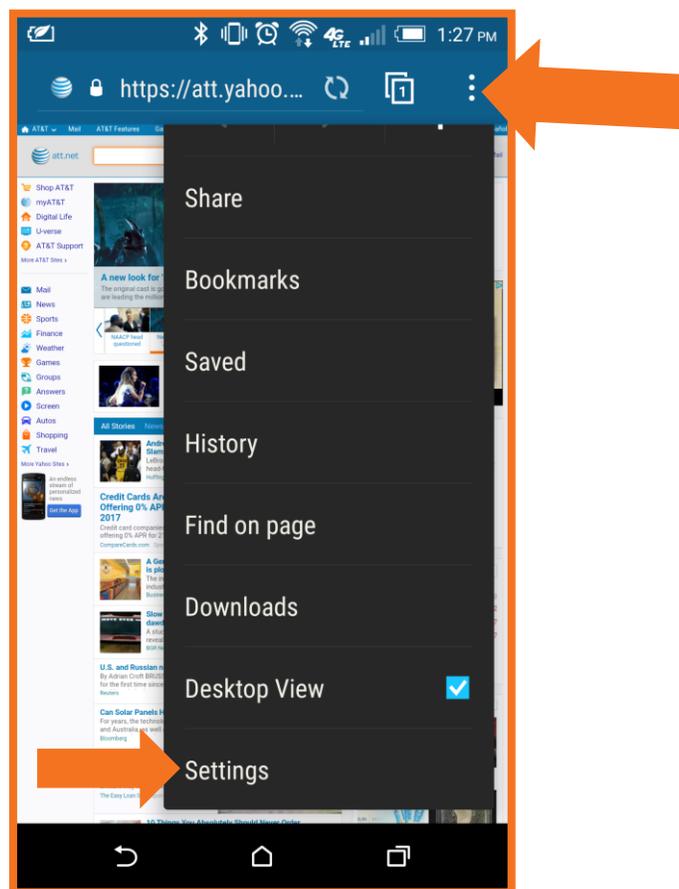
Clearing your cache and cookies fixes a variety of issues that can occur with webpages.

Android (5.0 – Lollipop)

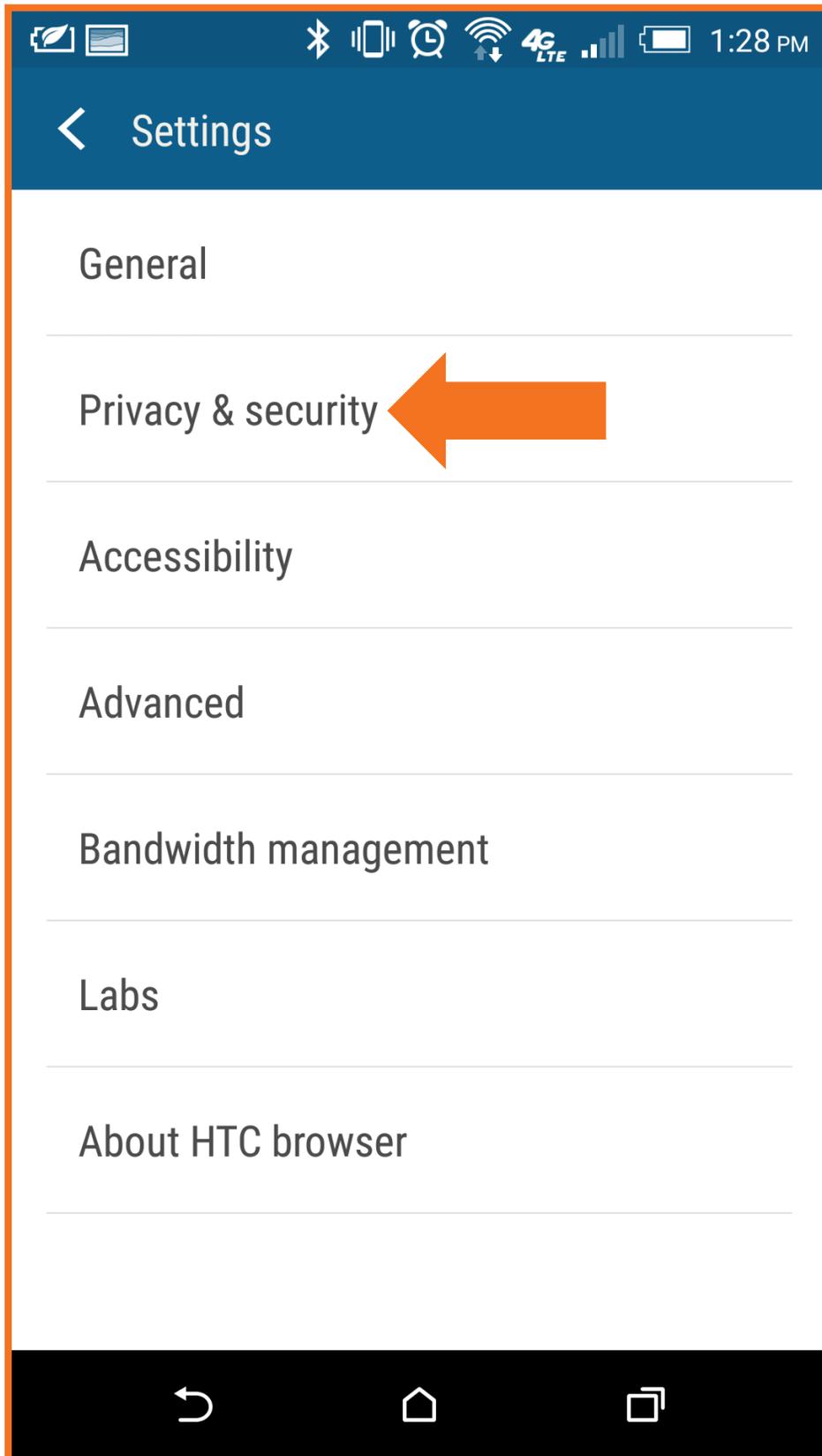
The screenshots are from Android version 5.0. The screens may differ on other versions of Android.

Android Web Browser

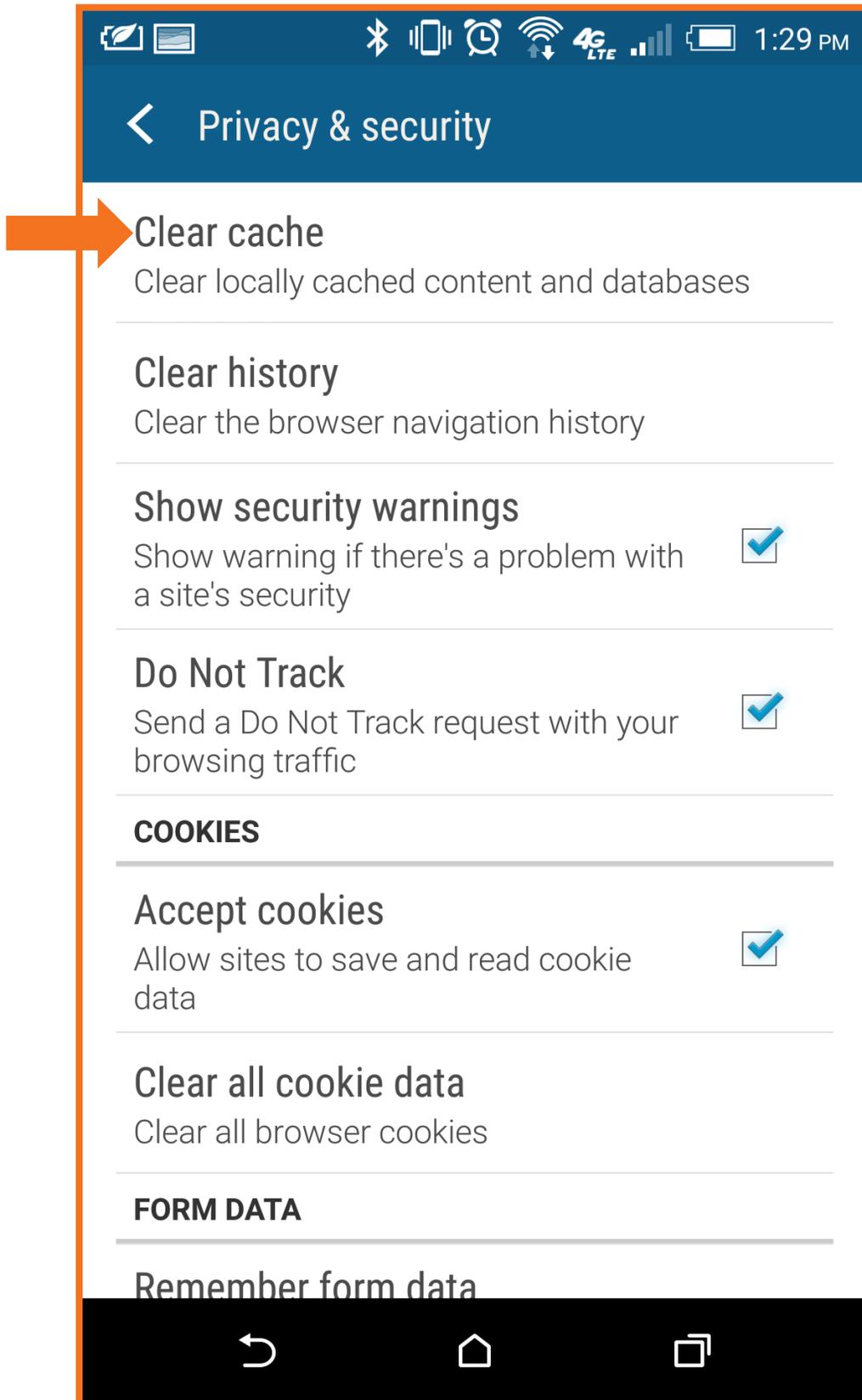
1. Open your **Browser**.
2. Tap the device's **Menu button** **:** and then tap **Settings**.



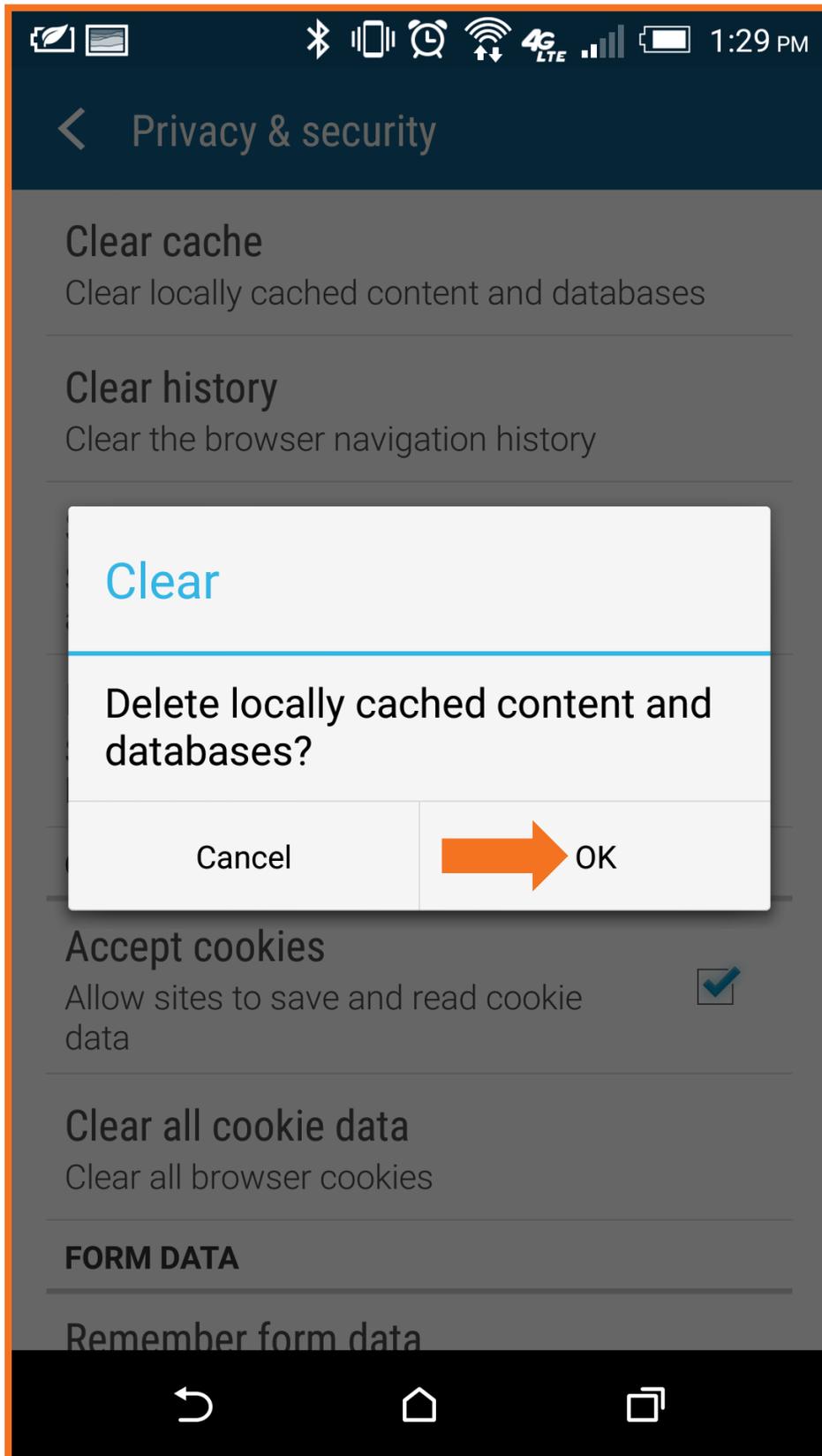
3. Tap **Privacy & security**.



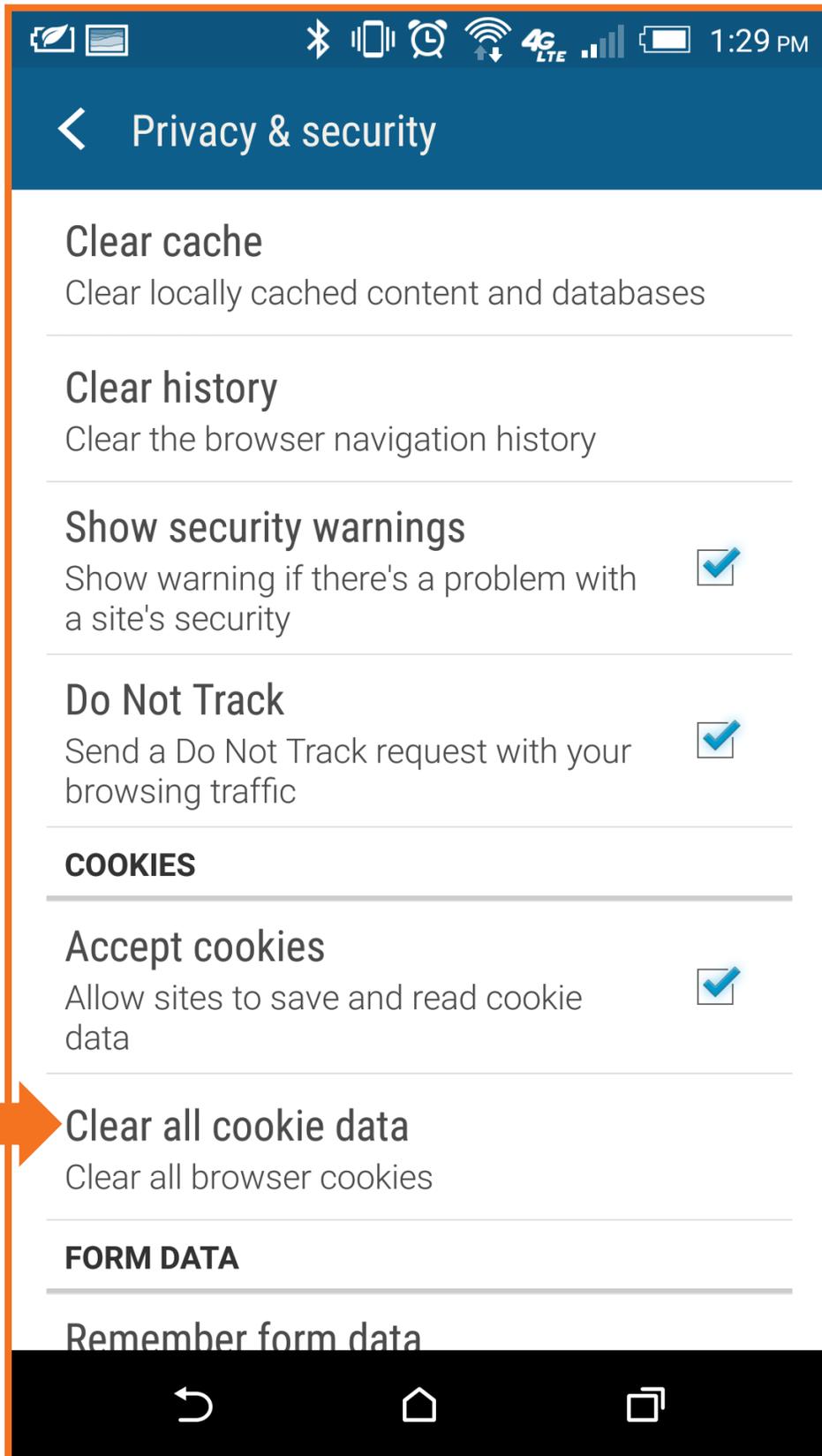
4. Tap **Clear cache**.



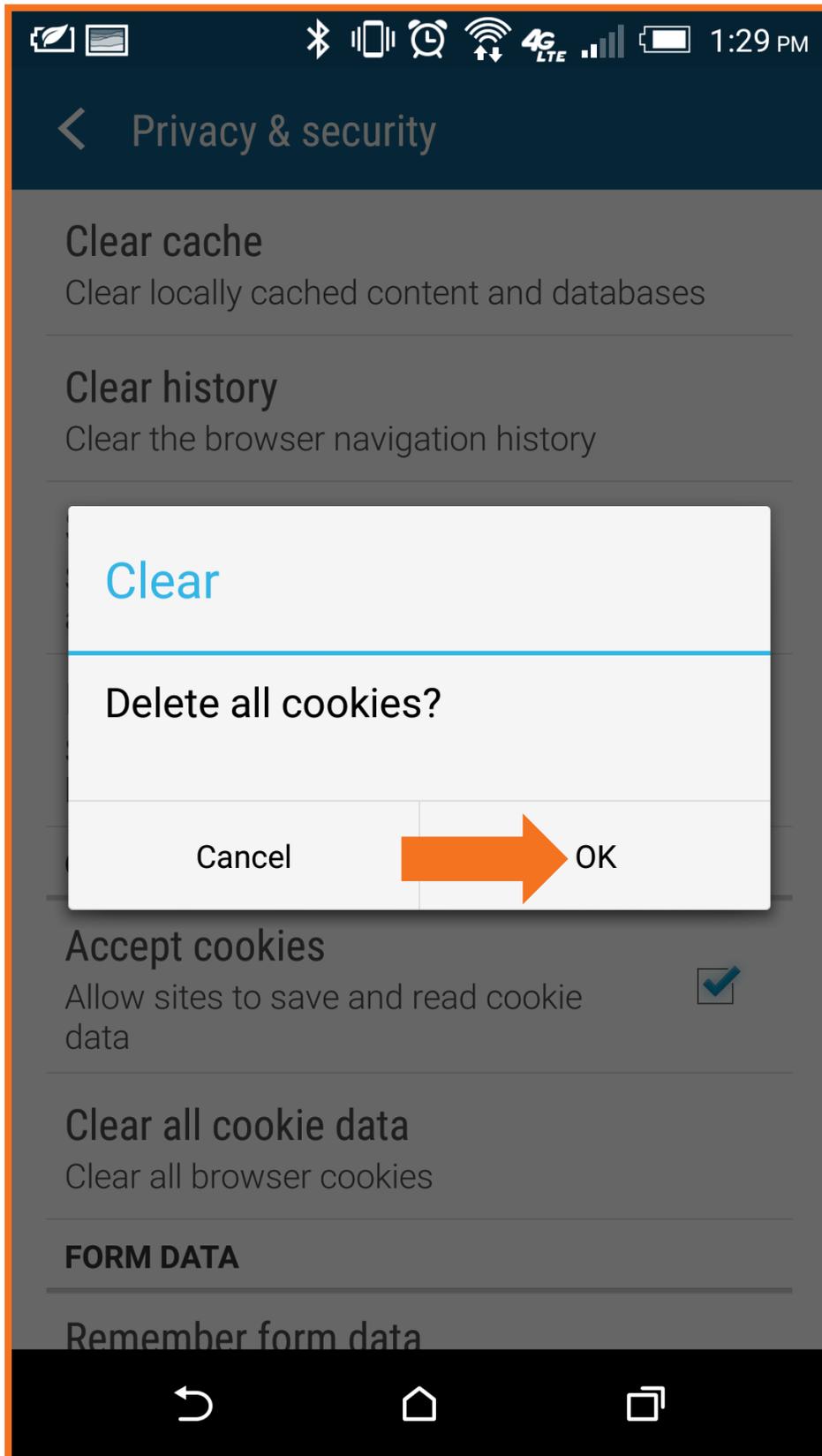
5. Tap **OK** to proceed.



6. Tap **Clear all cookie data**.

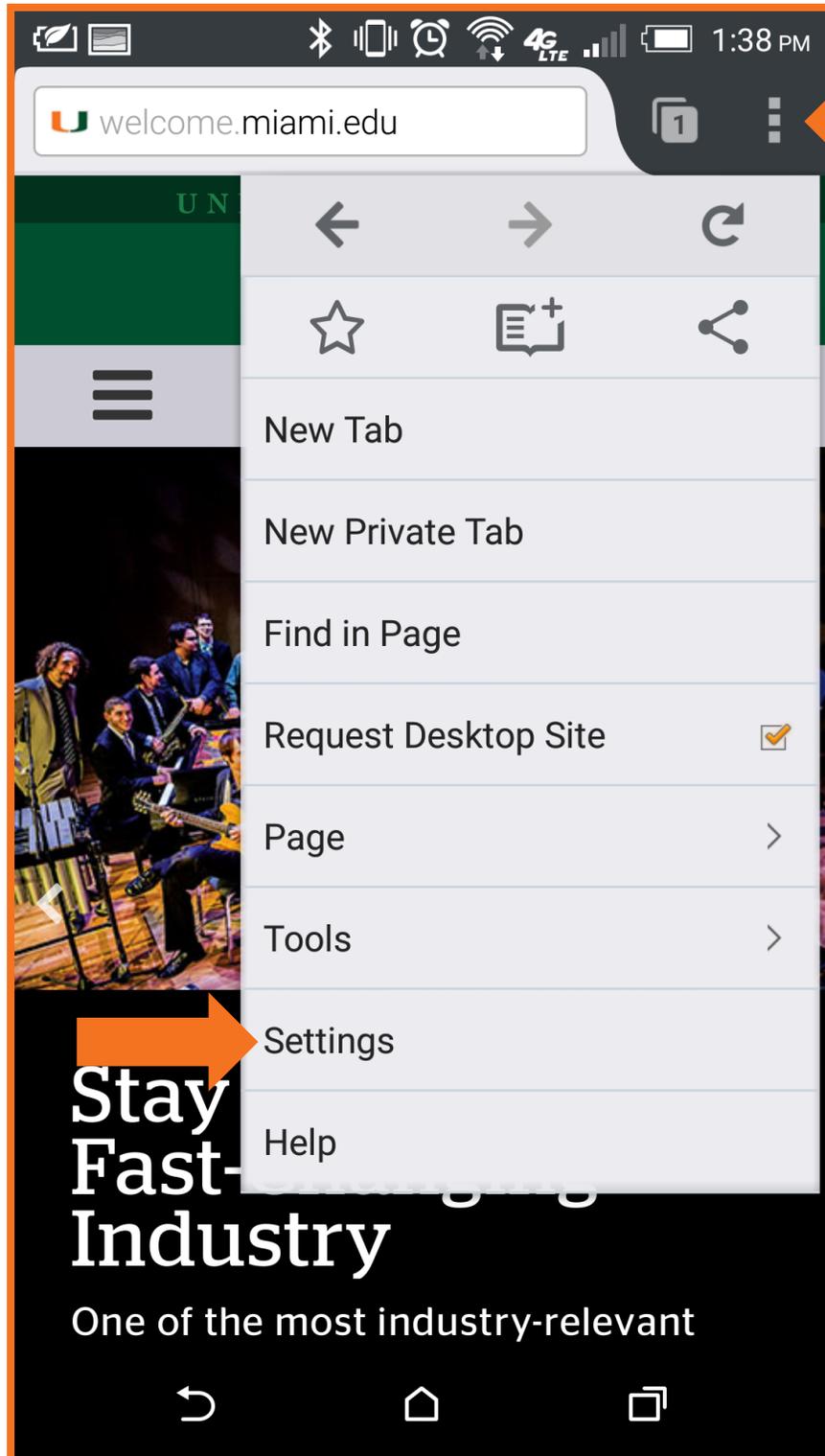


7. Tap **OK** to proceed.

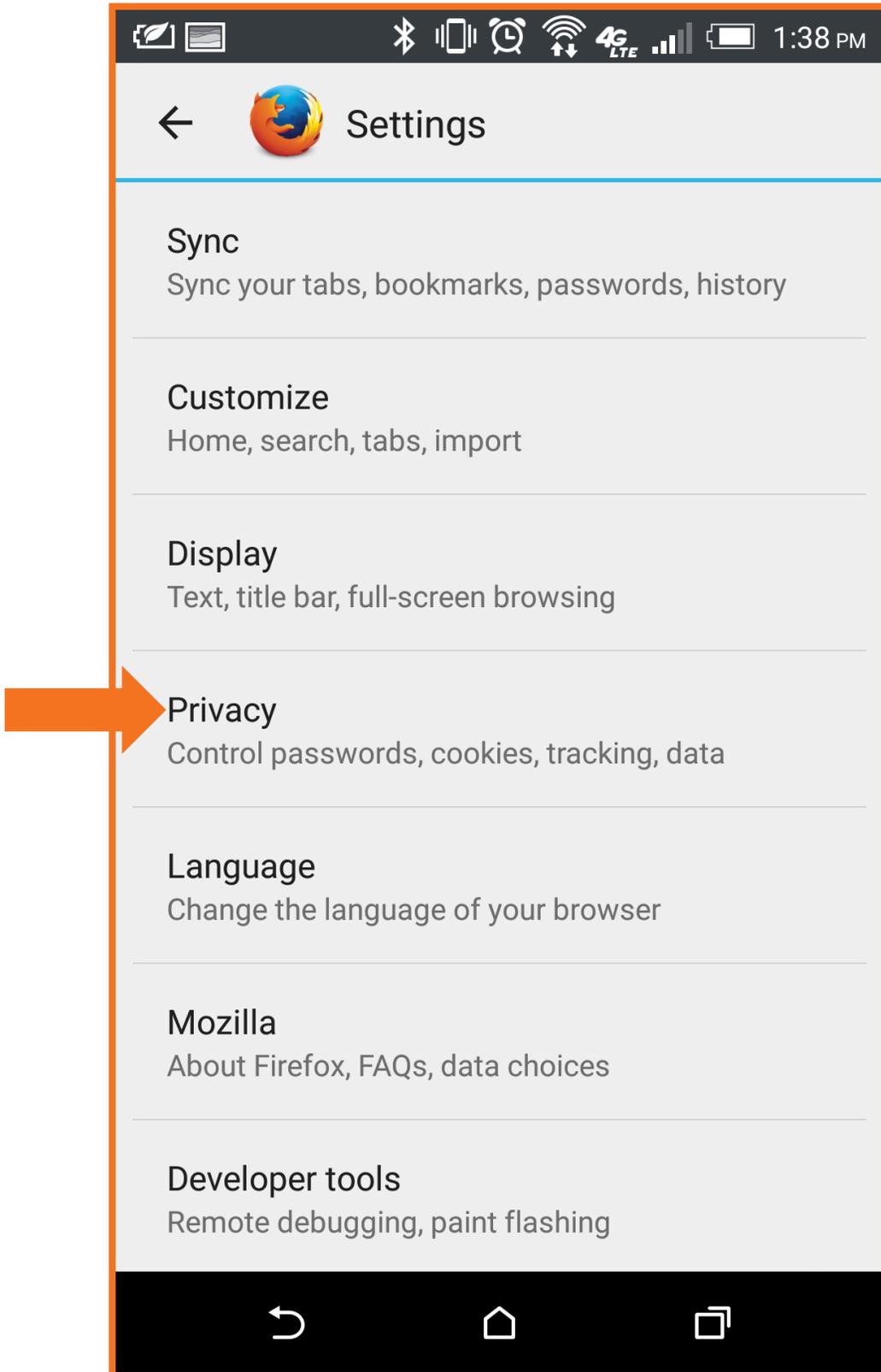


Firefox for Android

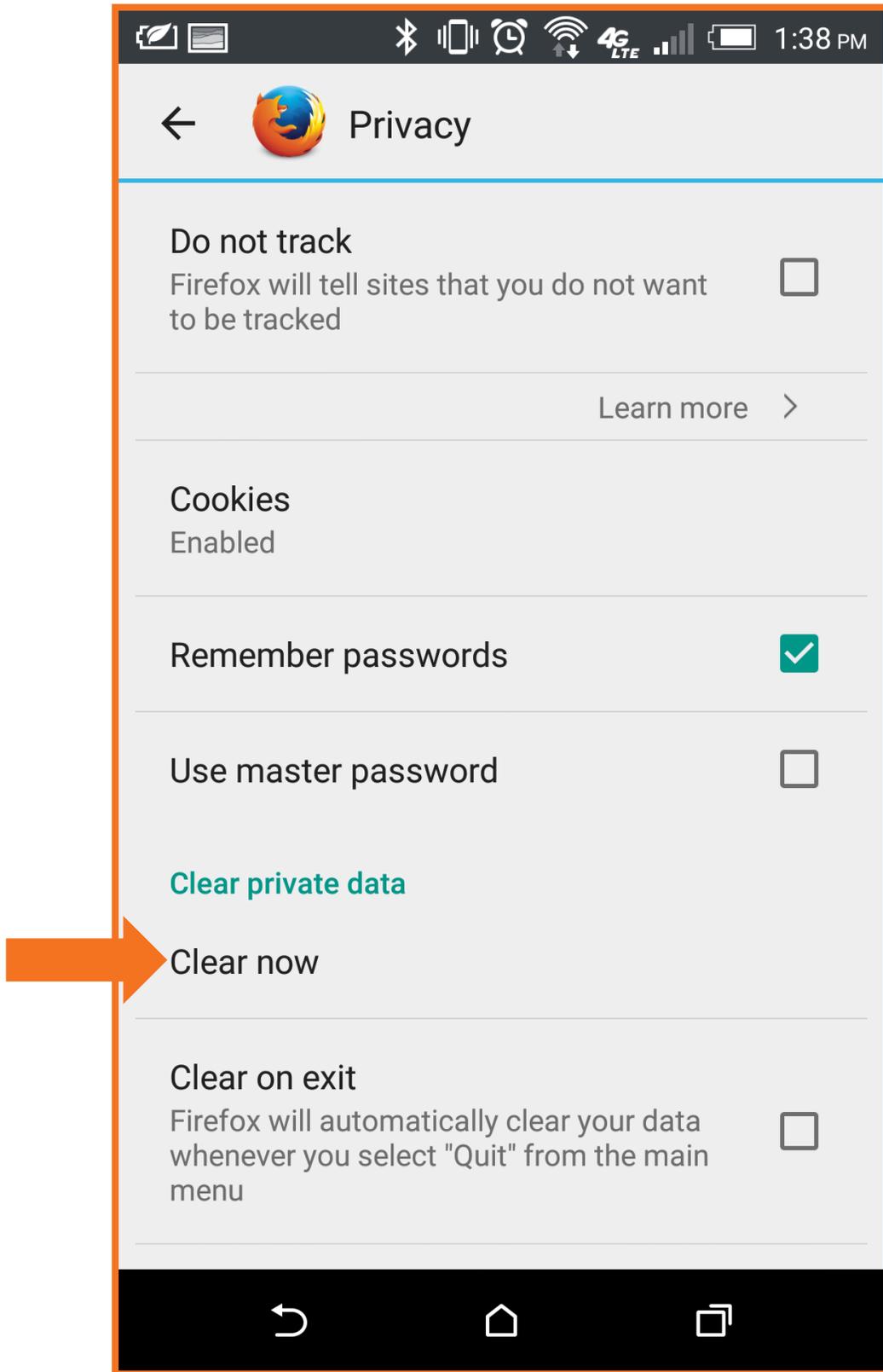
1. Launch the **Firefox app**.
2. Tap the device's **Menu button** : and then tap **Settings**.



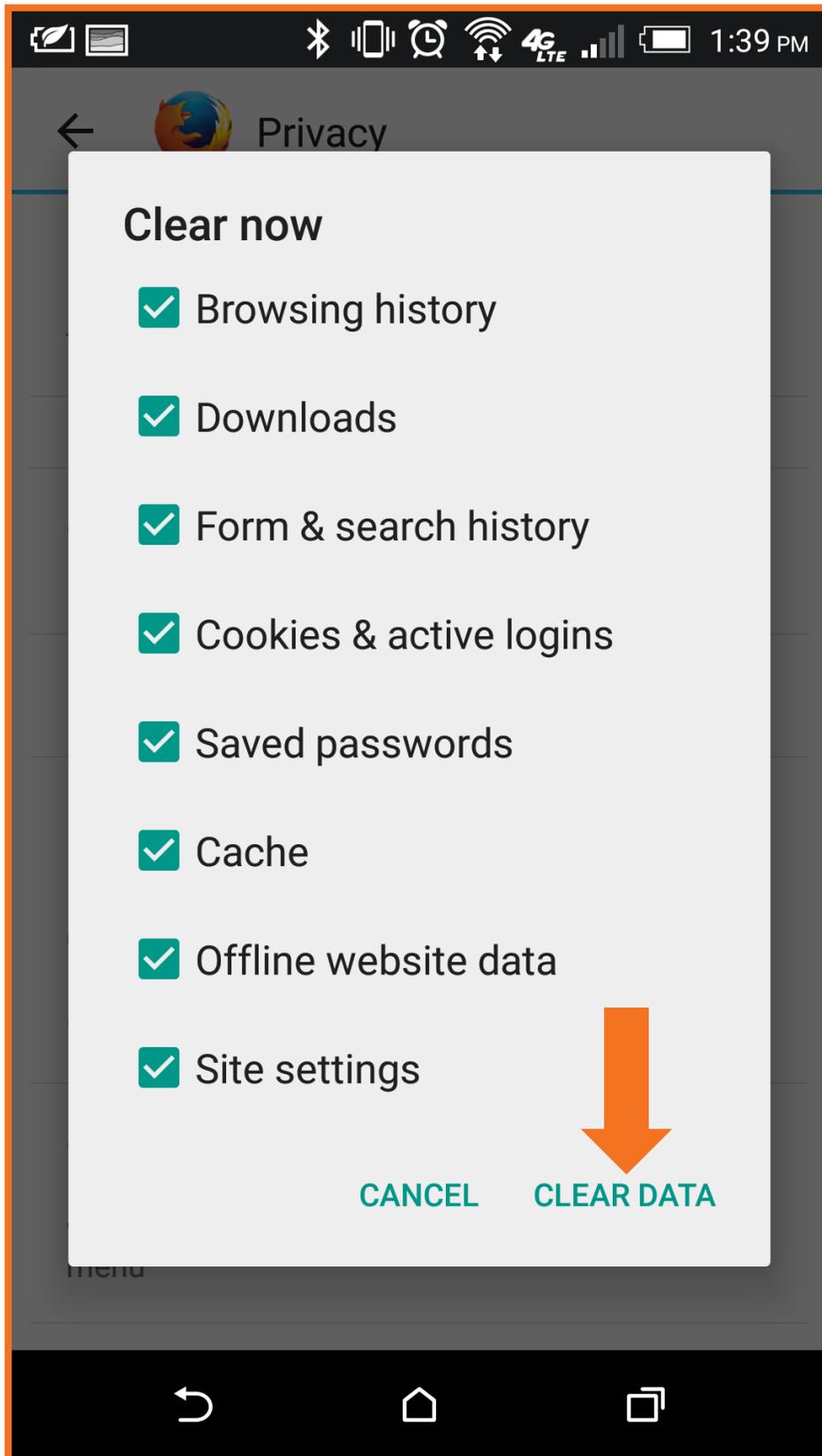
3. Tap **Privacy**.



4. Tap **Clear now**.

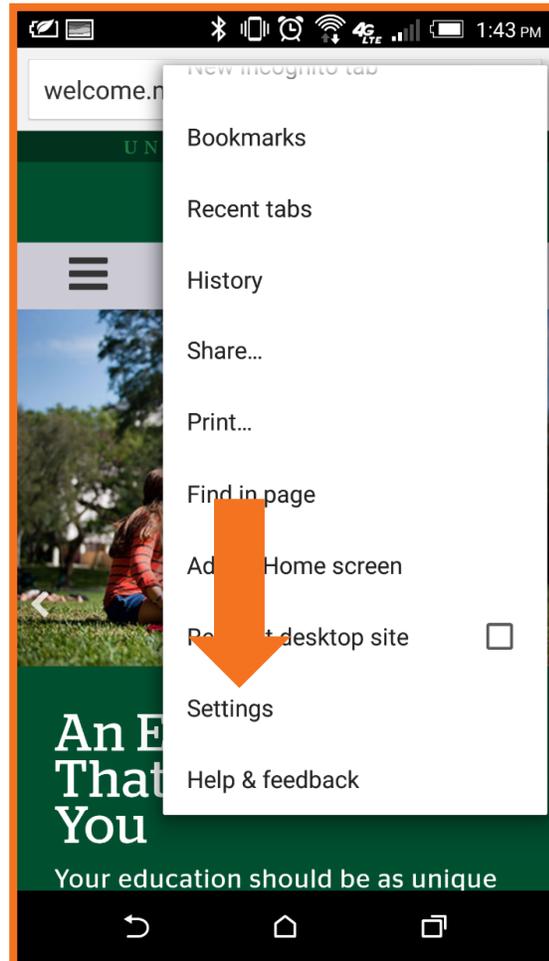


5. Tap **Clear Data** to confirm.

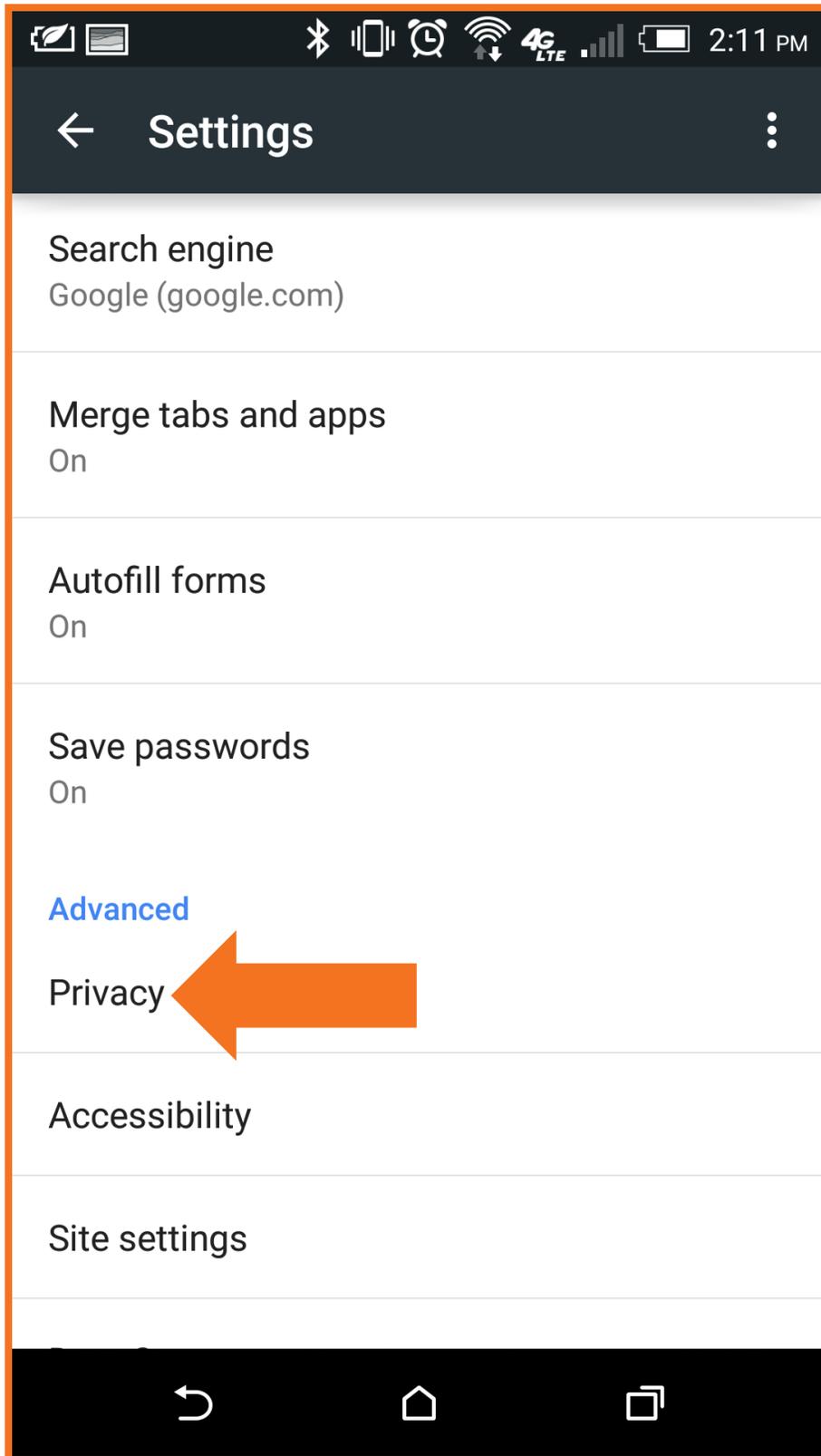


Chrome for Android

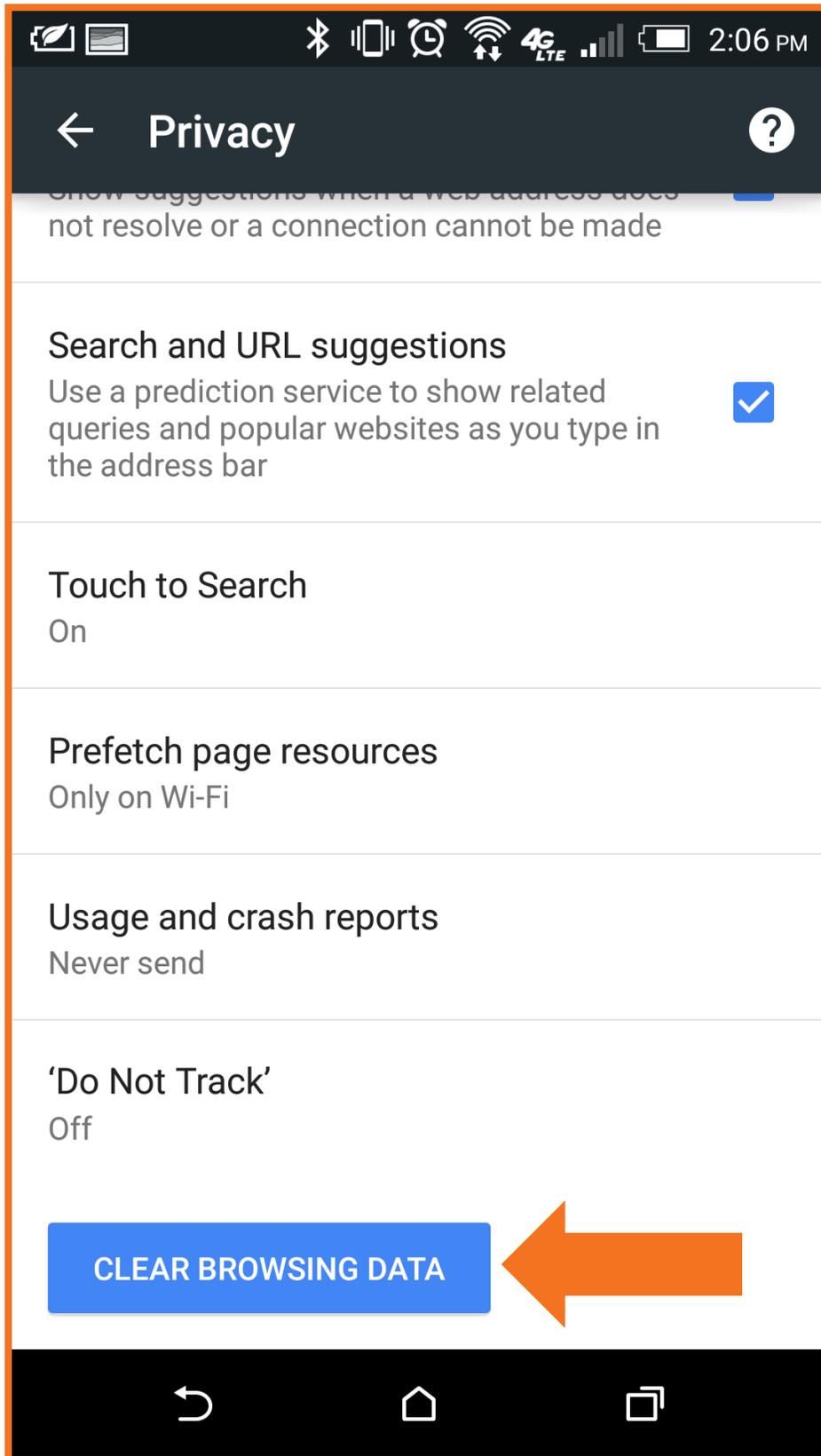
1. Launch the **Chrome app**.
2. Tap the device's **Menu button** : and then tap **Settings**.



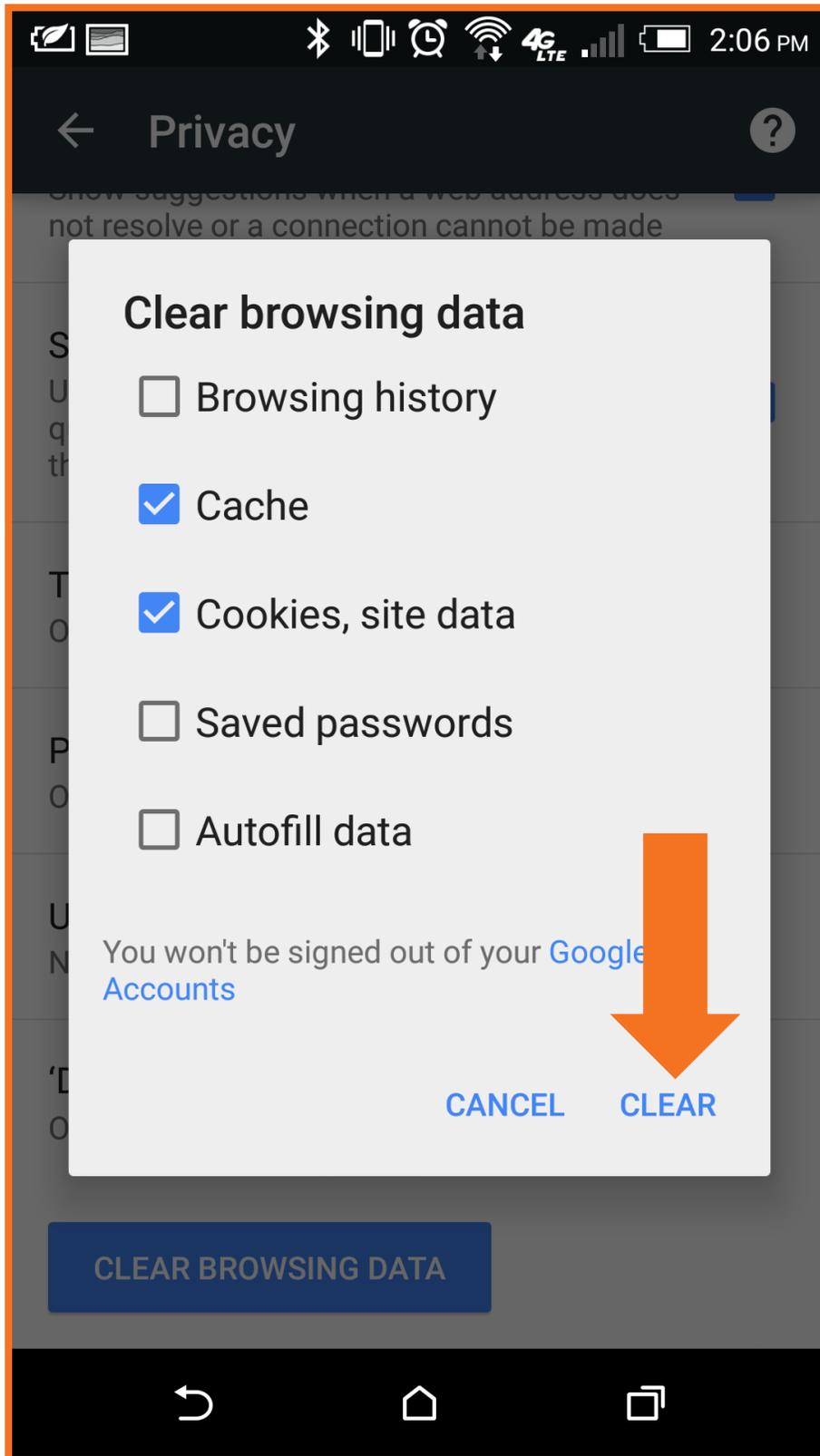
3. Tap **Privacy**.



4. Tap **Clear Browsing Data**.



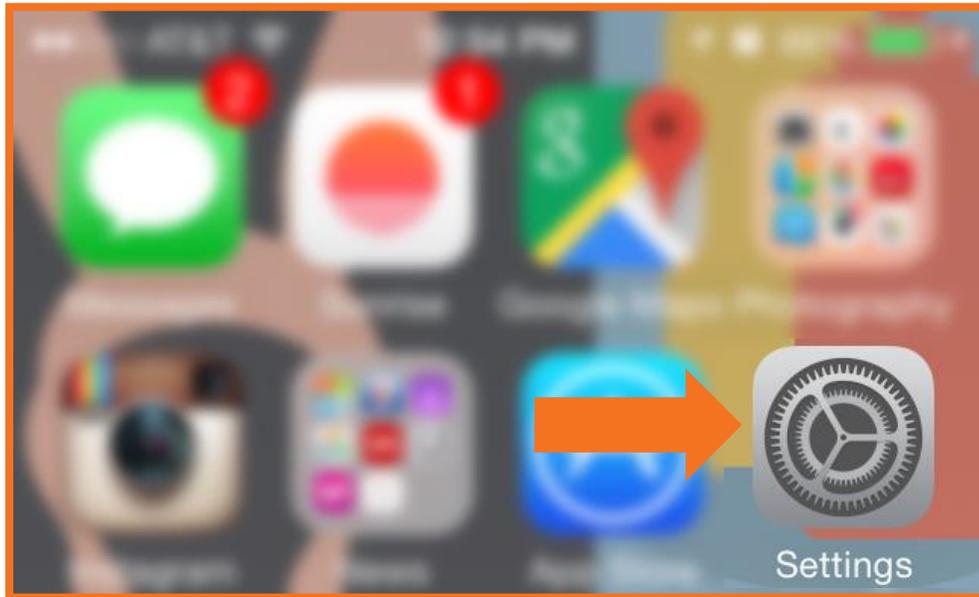
5. Check the box next to **Clear the cache** and **Clear cookies, site data**, then tap **Clear**.



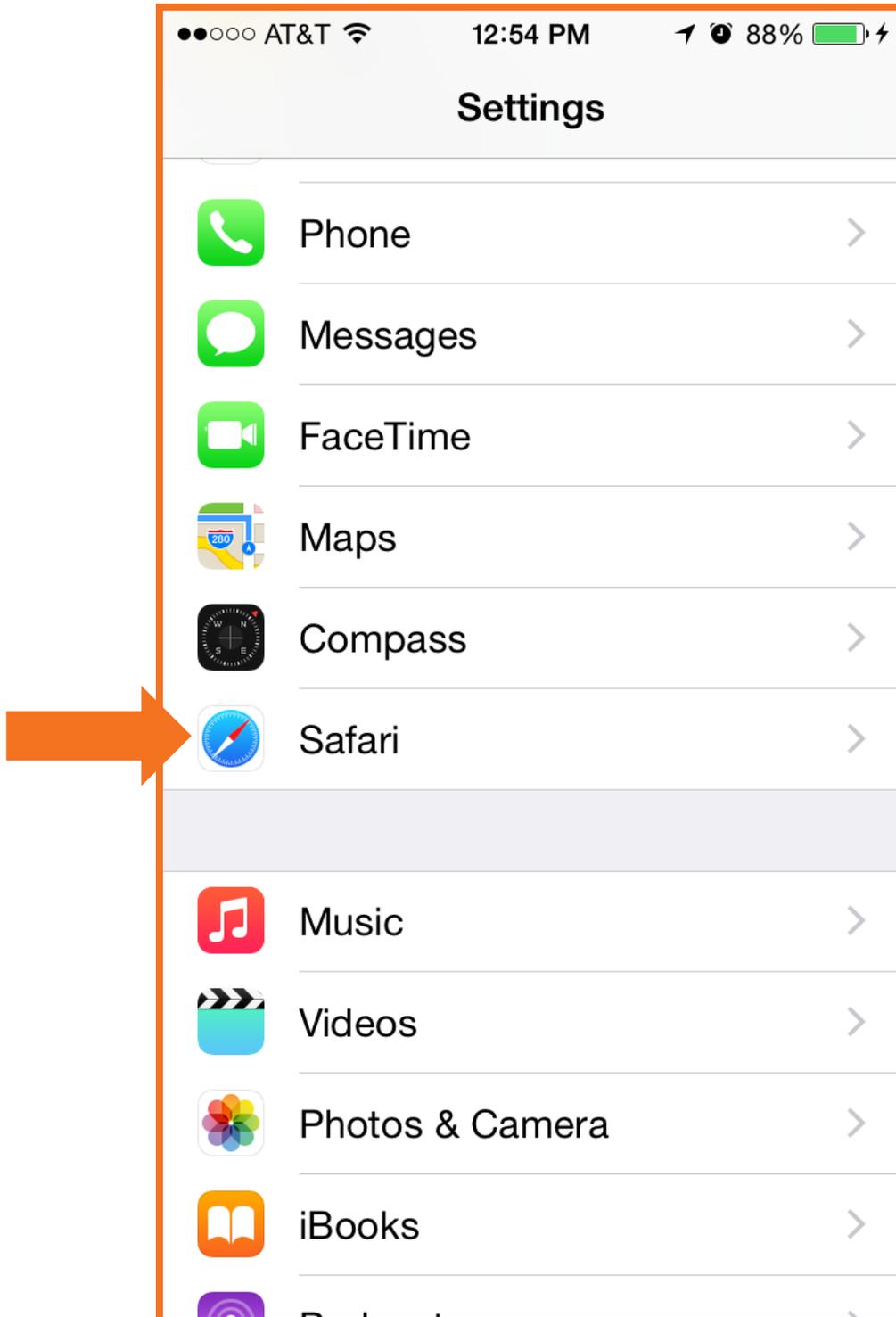
iPhone/iPad/iPod Touch (iOS 8)

Safari

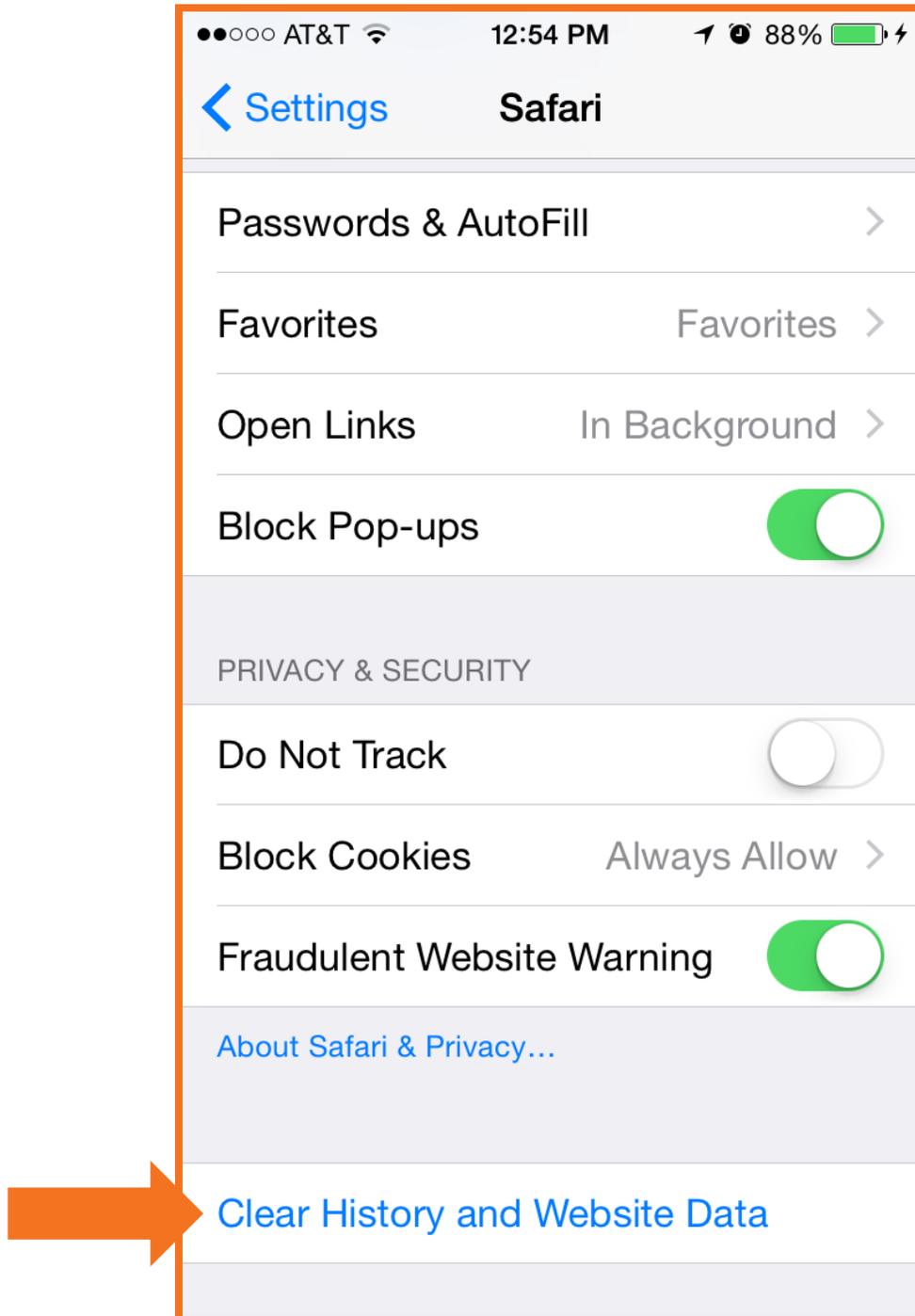
1. Tap the **Settings** icon.



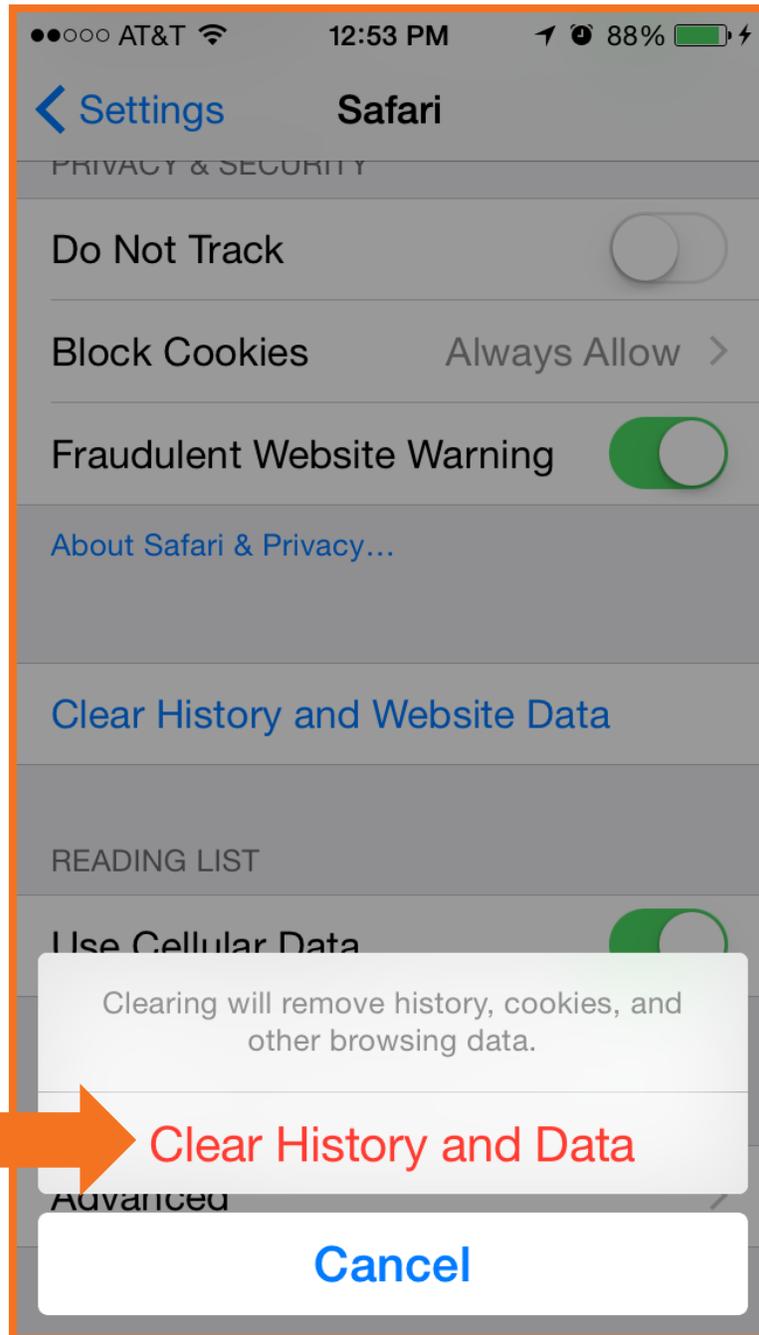
2. On the Settings screen tap **Safari**.



3. Scroll down and tap **Clear History and Website Data**.

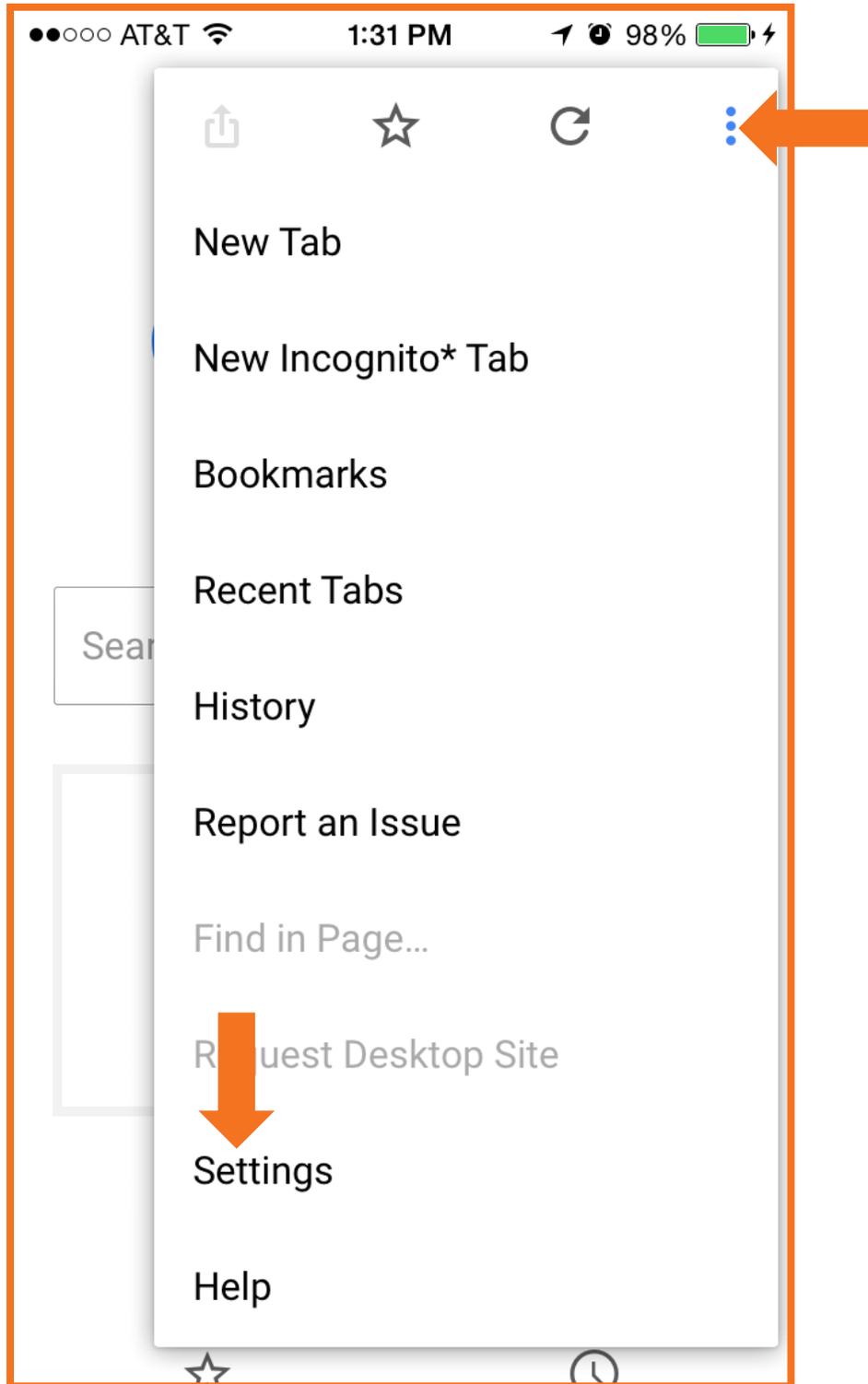


4. Tap **Clear History and Data** to confirm.

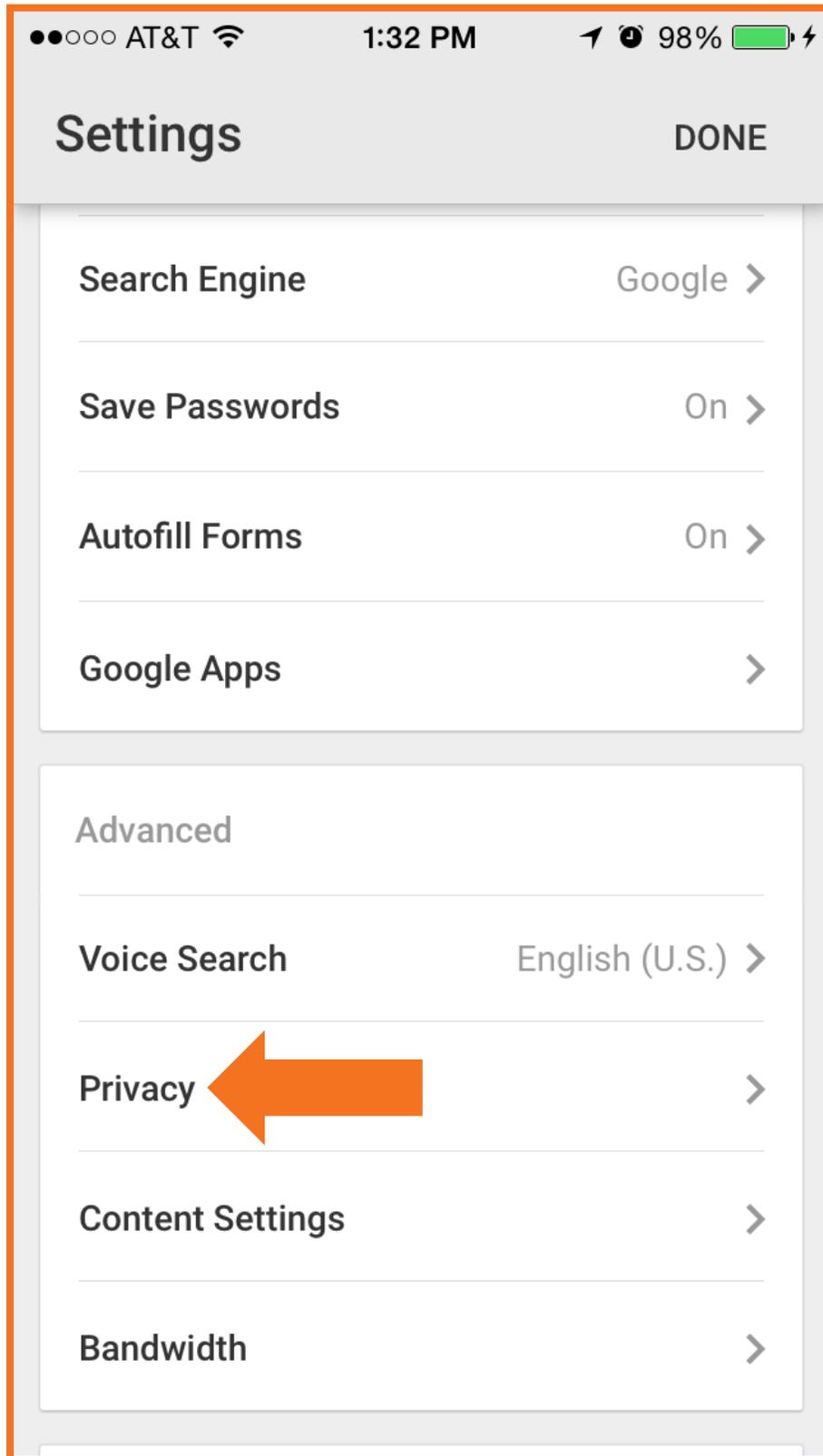


Chrome for iOS

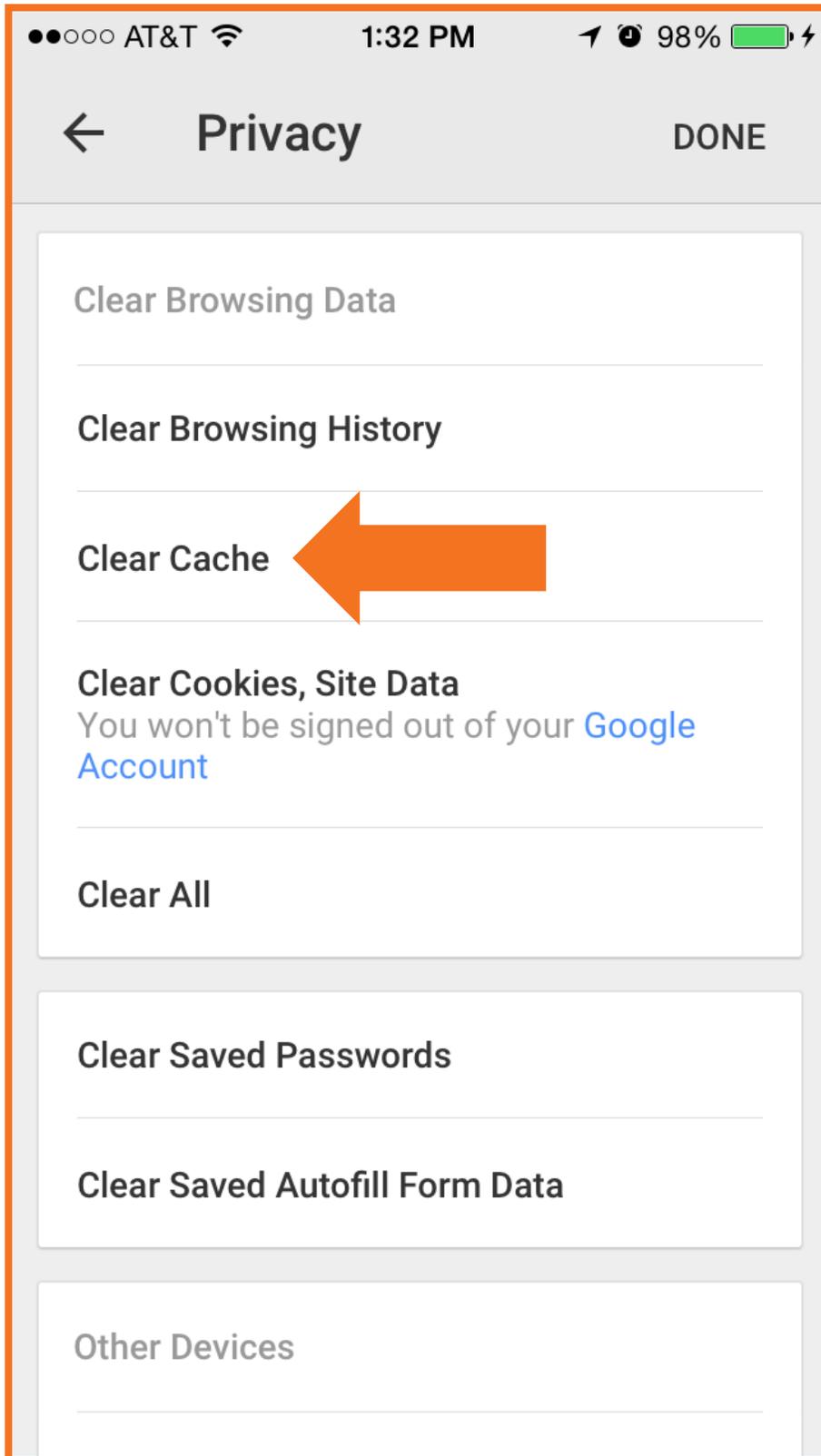
1. Launch the **Chrome** app.
2. Tap the **Menu icon** and then tap **Settings**.



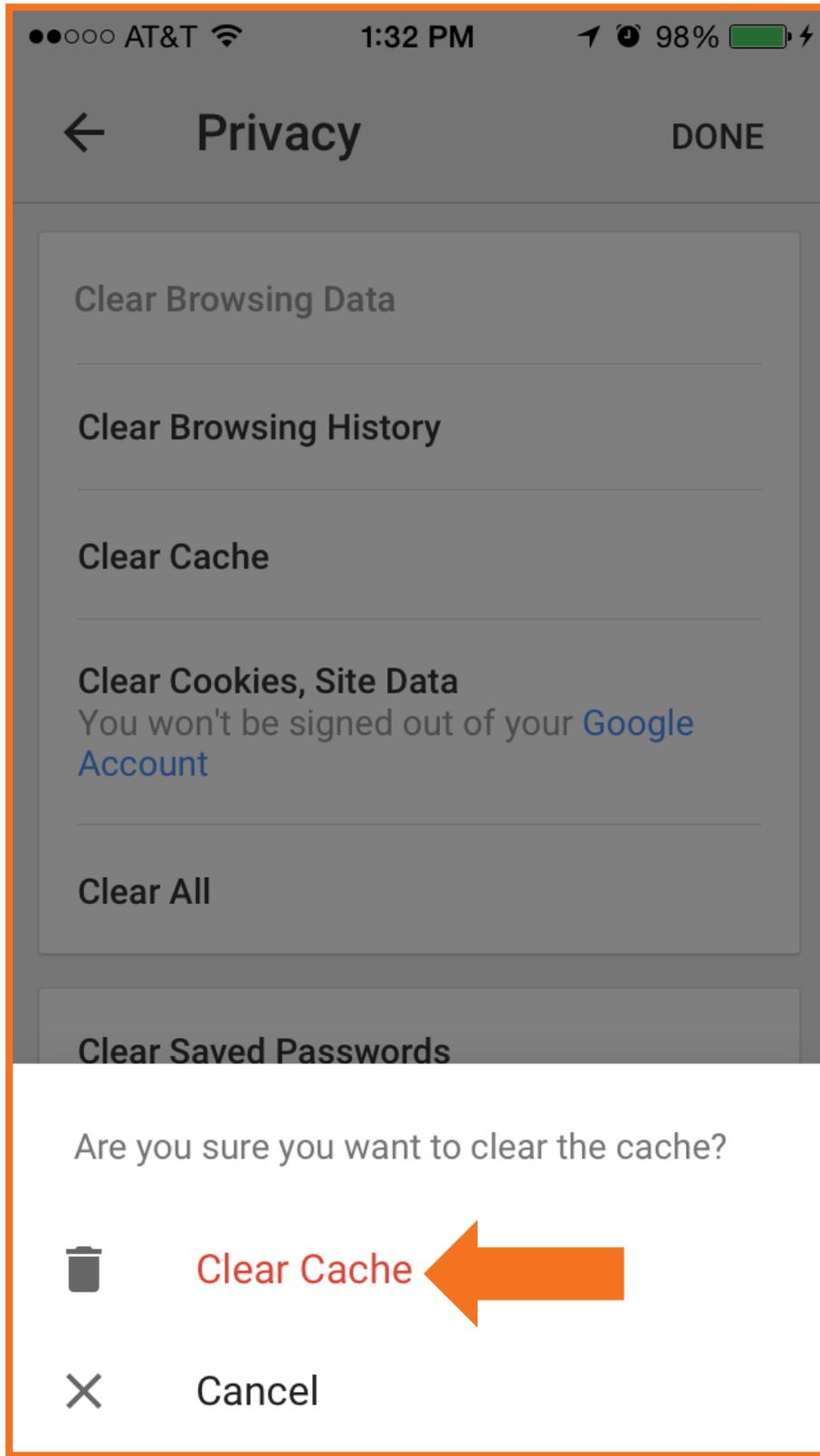
3. Tap **Privacy**.



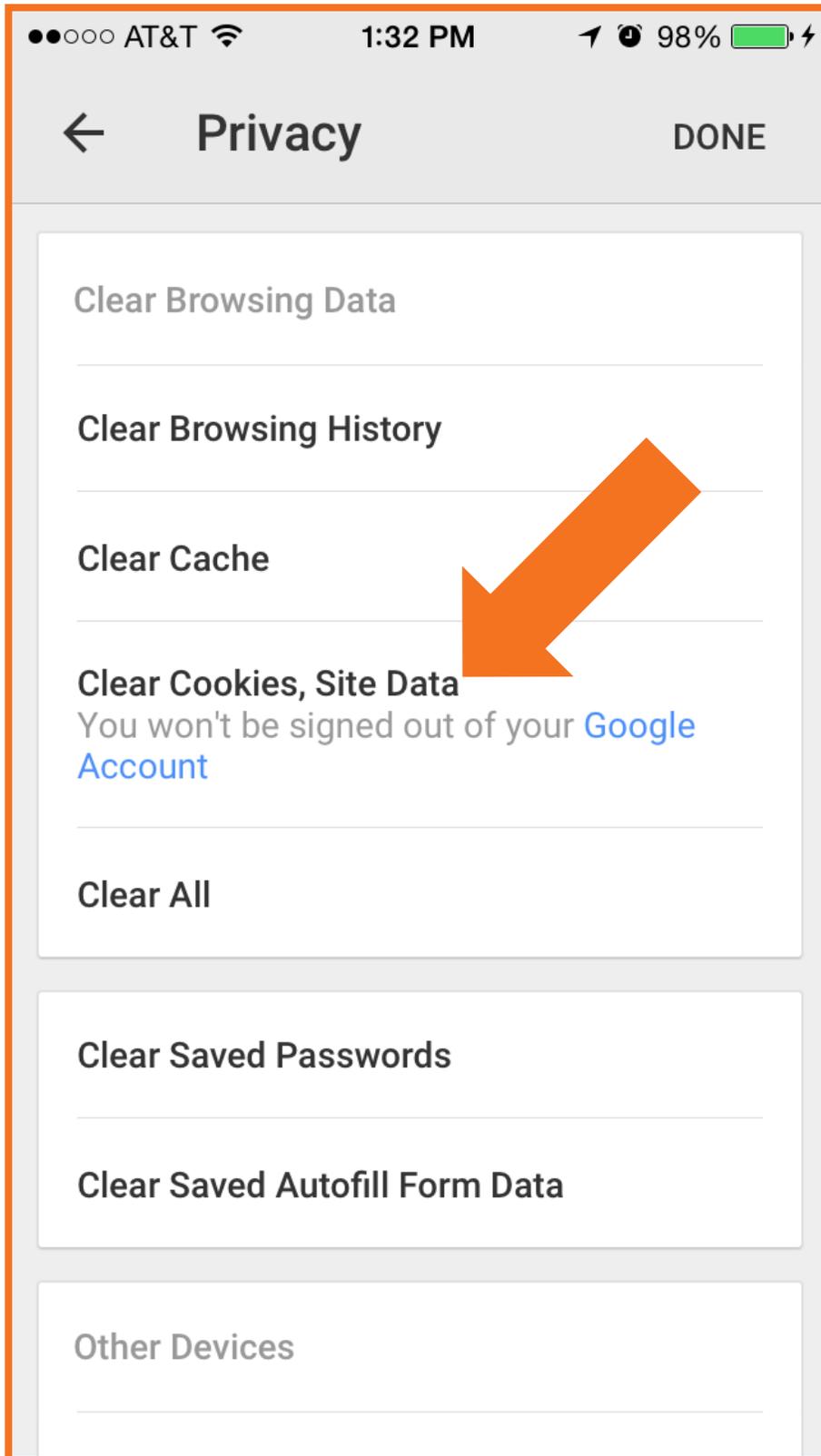
4. Tap **Clear Cache**.



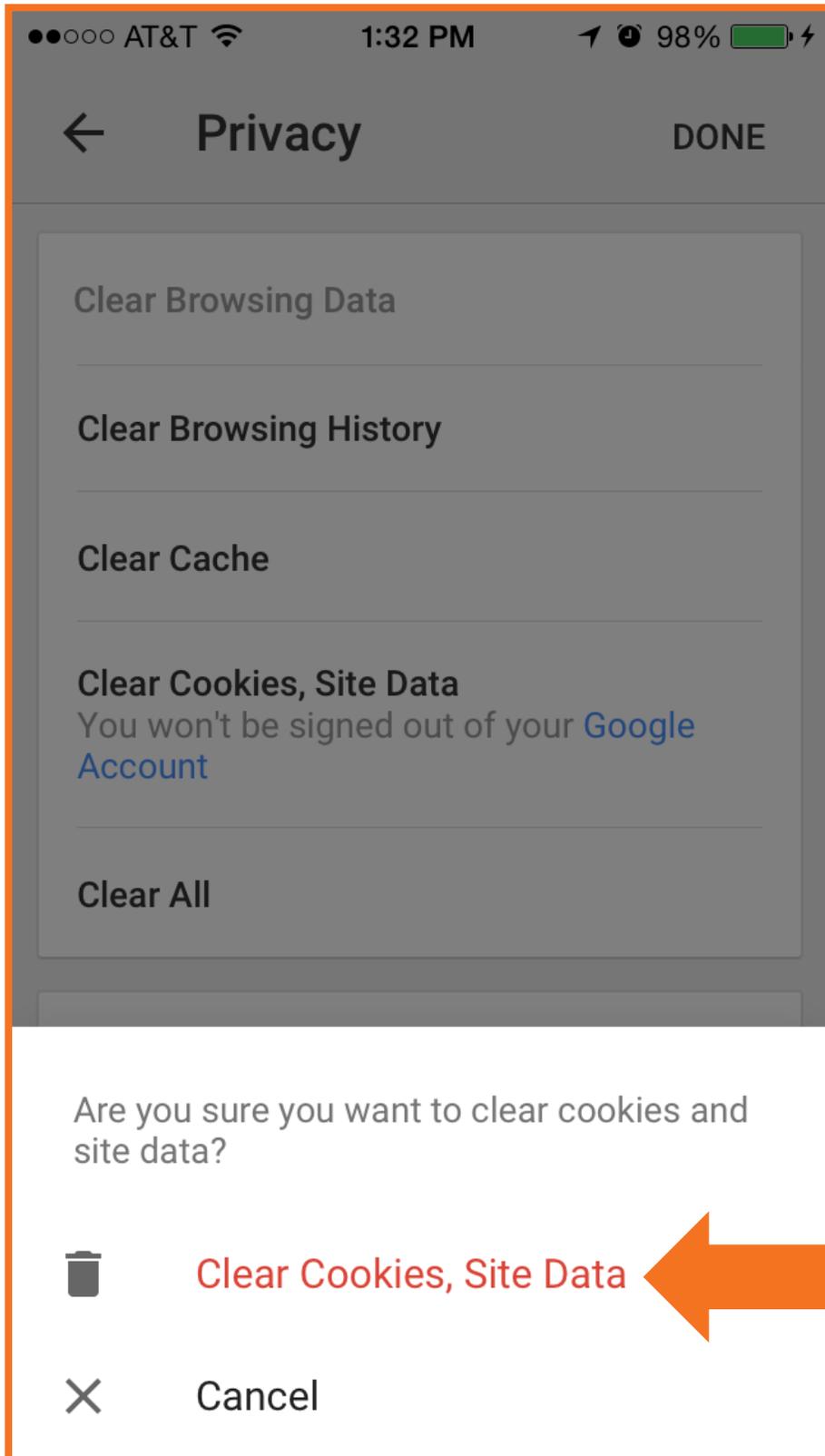
5. Tap **Clear Cache** to confirm.



6. Tap **Clear Cookies, Site Data**.



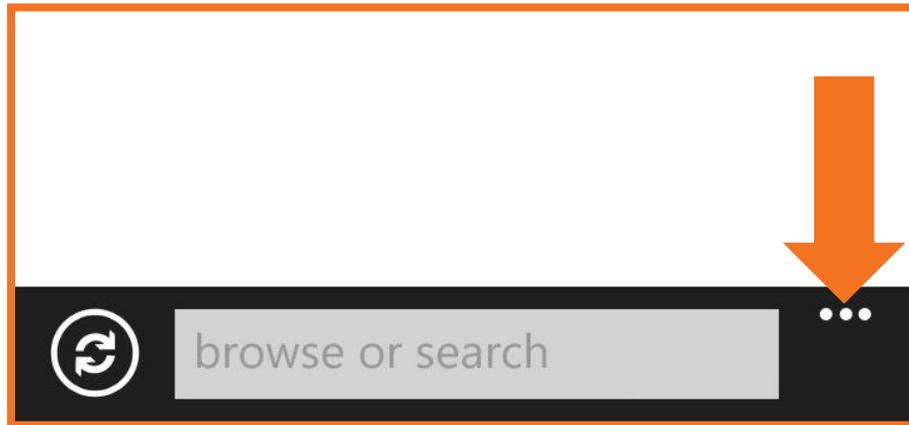
7. Tap **Clear Cookies, Site Data** to confirm.



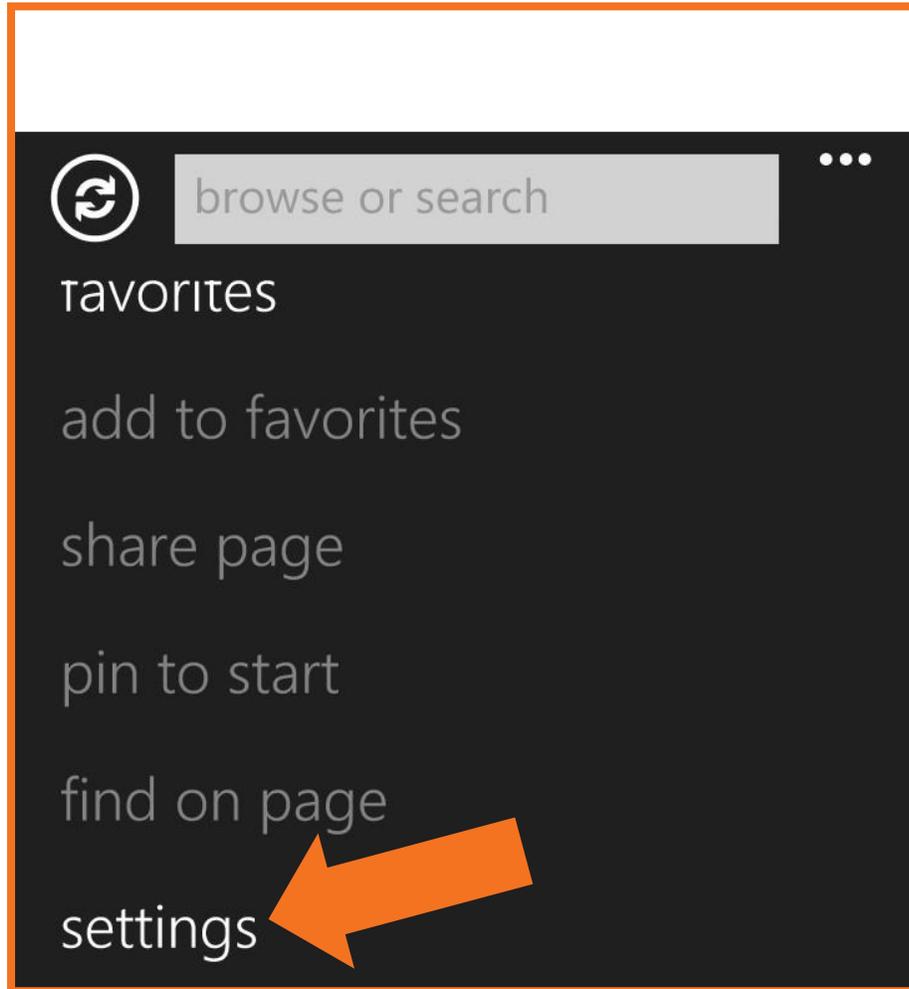
Windows Phone (Windows 8)

Internet Explorer

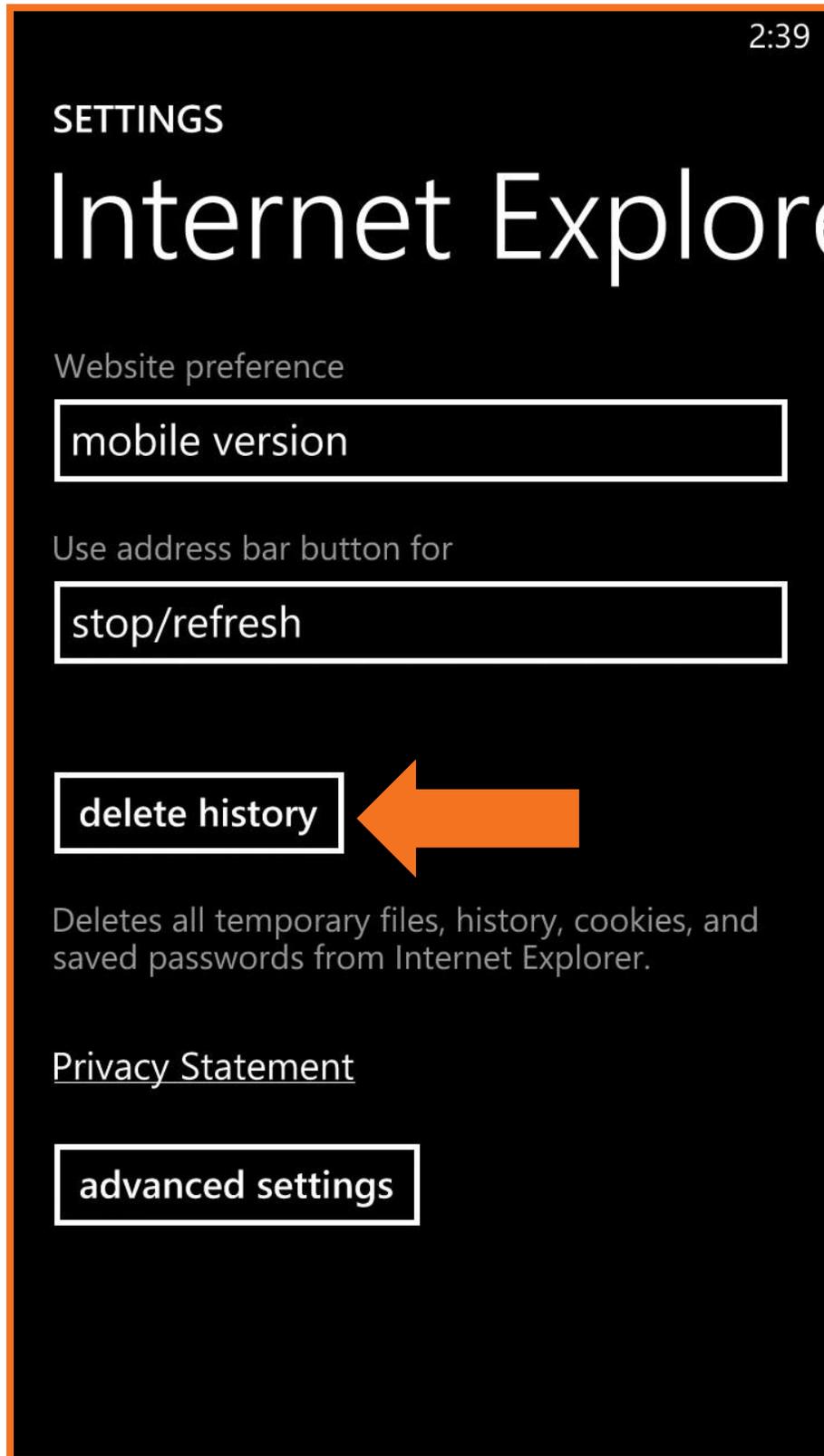
1. Open Internet Explorer.
2. Tap the **More button** ●●●.



3. Tap **settings**.



4. Tap **delete history**.



5. Tap **delete** to confirm.

