

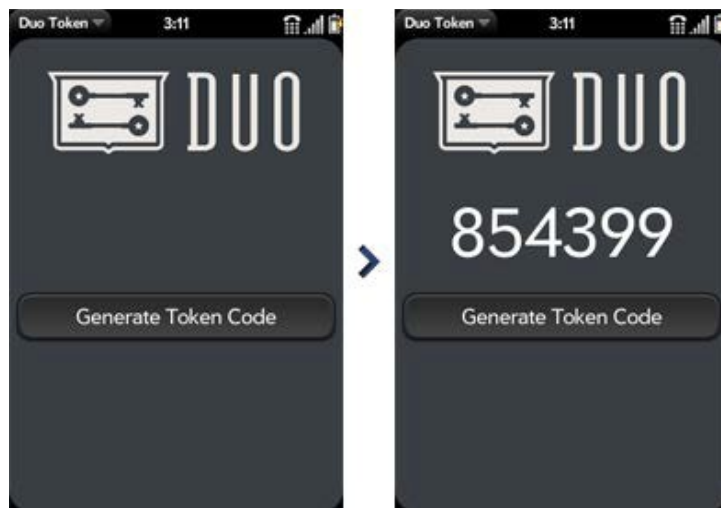
# Duo Multi-Factor Authentication (MFA): The Duo Mobile App on Palm

The Duo Mobile application makes it easy to quickly generate login passcodes, even without an Internet connection or cell service.

**Compatible Platforms:** While we don't officially support Palm devices, you can use this app to log in to Duo. Duo Mobile runs on WebOS 1.4.5 and greater.

## Passcodes

Just tap “**Generate Passcode**” to get a one-time passcode for login. This works *anywhere*, even in places where you don't have an Internet connection or can't get cell service.



## Activating Duo Mobile

Duo Mobile has to be activated to link it to your account. During the setup process you'll get a text message with a link in it. Just tap the link to activate the application.

If you get a new phone and need to re-activate Duo Mobile, contact your administrator and have him or her send you a new activation link.

*Note: Duo Mobile for Palm can currently only be activated for one account at a time.*