

# Duo Multi-Factor Authentication (MFA): The Duo Mobile App on Android

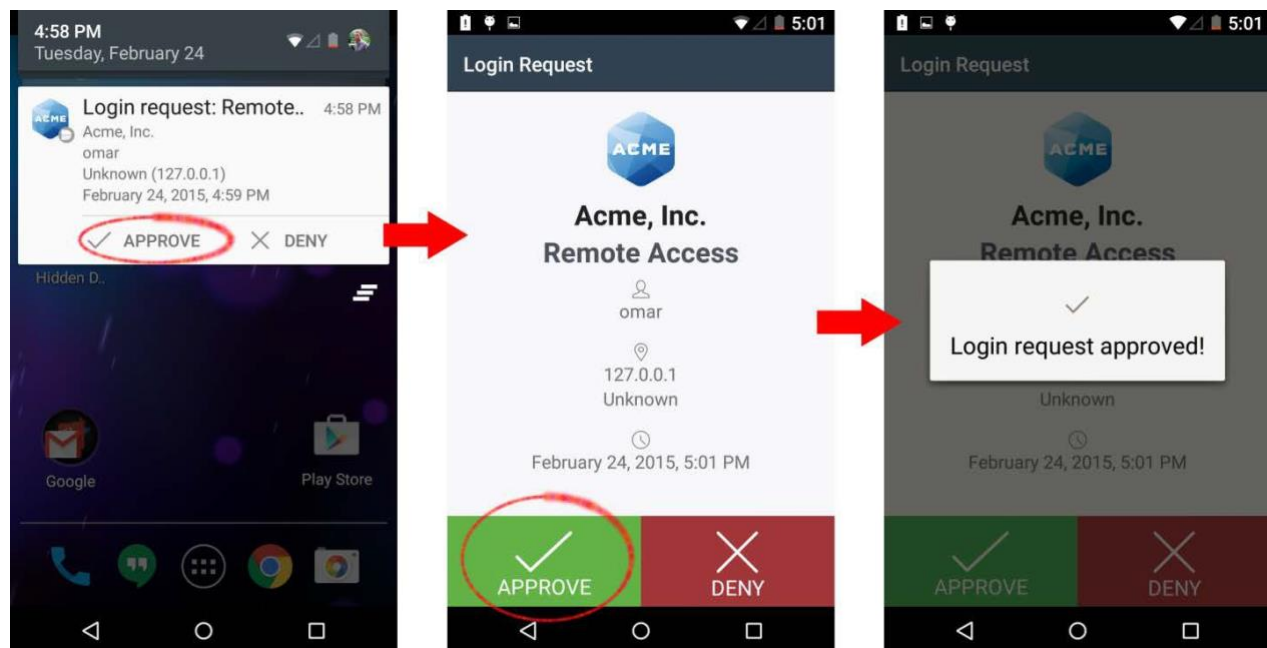
The Duo Mobile application makes it easy to authenticate – just tap “**Approve**” on the login request sent to your Android device. You can also quickly generate login passcodes, even without an Internet connection or cell service.

**Supported Platforms:** The current version of Duo Mobile supports Android 2.3.3 and greater.

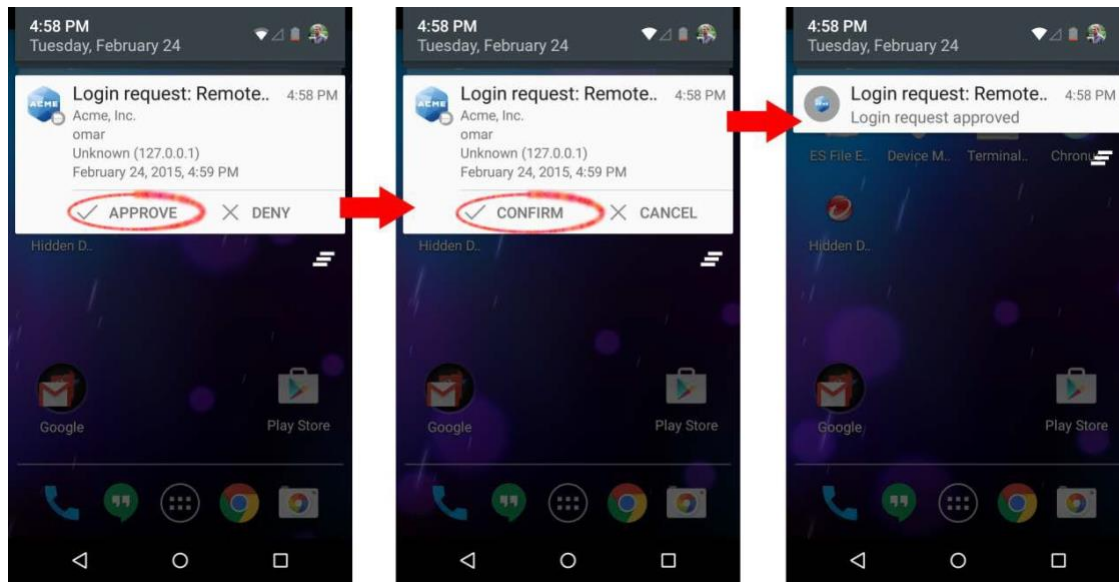
To see which version of Duo Mobile is installed on your device, go to the Android “**Settings**” menu, tap “**Apps**,” then scroll down and tap “**Duo Mobile**.” The “**App Info**” screen shows the version.

## Duo Push

Duo Push is the easiest and quickest way of authenticating. You'll get a login request sent to your phone – just press “**Approve**” to authenticate.



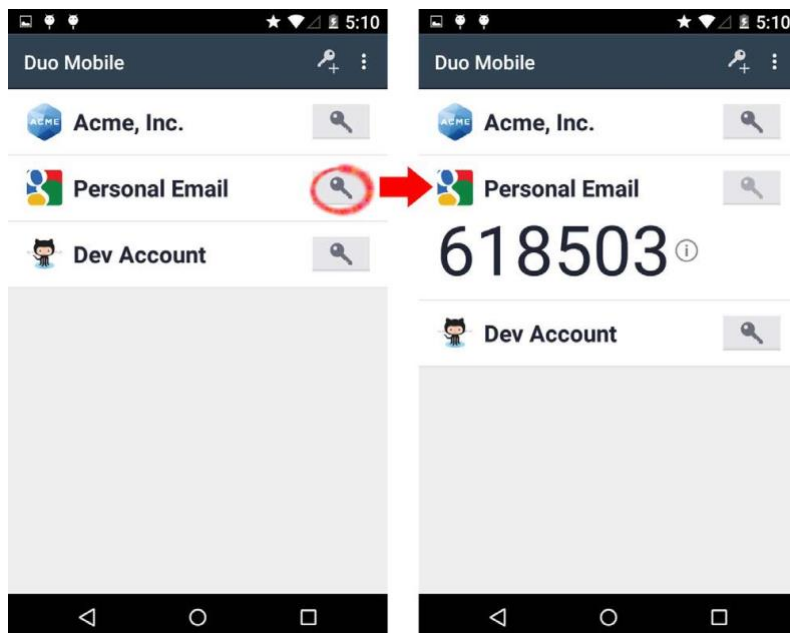
If you are running Android 4.1 or later, you can approve the request right from the notification.



If you get a login request that you weren't expecting, press **Deny** to reject the request. You'll be given the ability to report it as fraudulent, or you can tap **It was a mistake** to deny the request without reporting it.

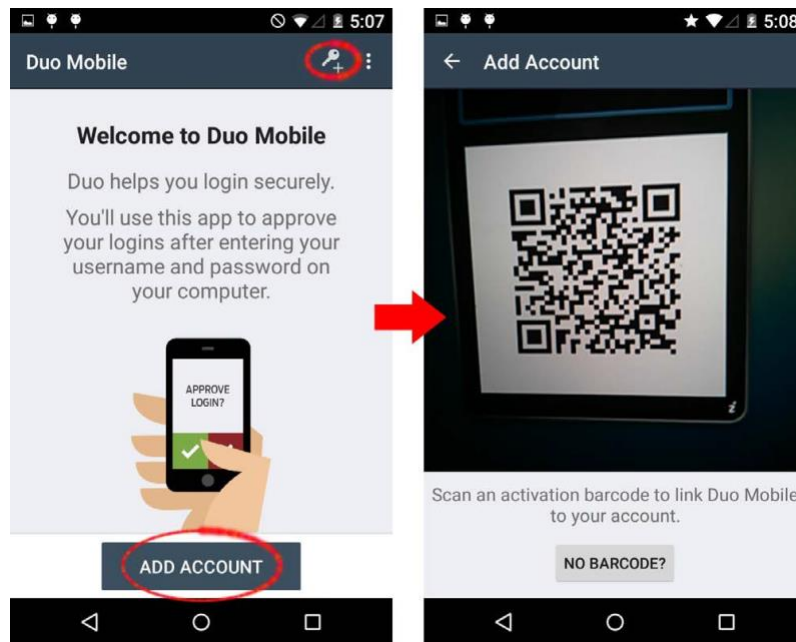
## Passcodes

Just tap the key icon to get a one-time passcode for login. This works *anywhere*, even in places where you don't have an Internet connection or can't get cell service.



## Adding Accounts to Duo Mobile

During the setup process you'll see a barcode to scan. Tap **"Add Account"** (or the plus button in the upper right). Scan the barcode to add the account to Duo Mobile

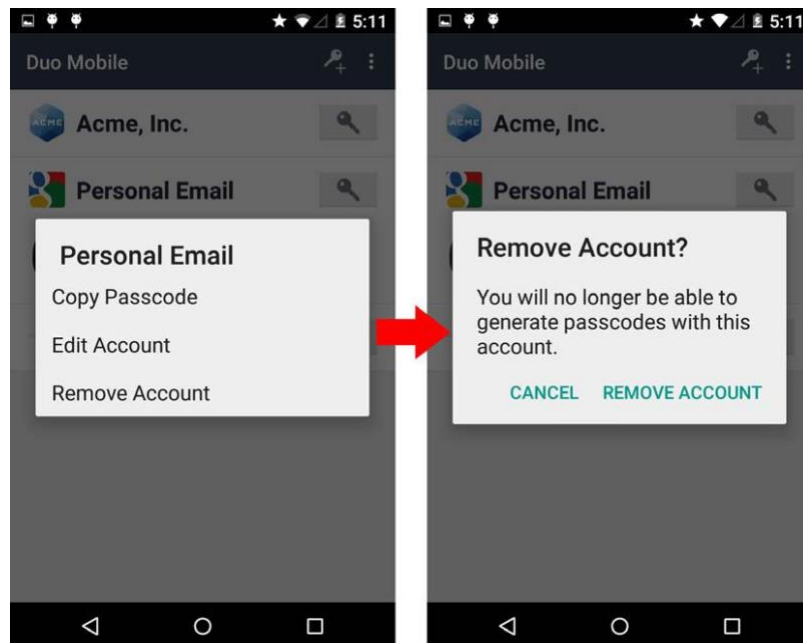


(Barcode is an example only. Do not scan.)

If you ever need to re-add your account to Duo Mobile, contact your administrator.

## Removing Accounts

Delete an account by long-pressing on an account. Then tap **"Remove account"** and confirm the deletion.



## Pull to Refresh

Check for authentication requests by pulling the account list down. Duo Mobile automatically checks for authentication requests, but if you think you have missed a request, then tap the list of accounts and pull down to refresh.