Duo Multi-Factor Authentication (MFA): Using the Authentication Prompt

The authentication prompt lets you choose how to verify your identity each time you log in.

**Supported Browsers:** Chrome, Firefox, Safari, Internet Explorer 8 or later, and/or Opera.

If you have more than one device enrolled, you'll see a device selector.
Select the device you want to use and then choose your authentication method.

<table>
<thead>
<tr>
<th>Method</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Duo Push</td>
<td>Pushes a login request to your phone or tablet (if you have the Duo Mobile app installed and activated on your iPhone, Android, or BlackBerry device). Just review the request and tap “Approve” to log in.</td>
</tr>
<tr>
<td>Call Me</td>
<td>Authenticate via phone callback.</td>
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<tr>
<td>Enter a Passcode</td>
<td>Log in using a passcode, either generated with Duo Mobile, sent via SMS, generated by your hardware token, or provided by an administrator. Click “Send codes” to get a new batch of passcodes texted to your phone.</td>
</tr>
</tbody>
</table>

**Self-Service Options**

You can add an additional authentication device by clicking the “Add a new device” link, or update your setting and remove authentication methods by clicking “My Settings & Devices.”

**Trusted Devices**

You’ll also see a “Remember me for 30 days” option. If you check this box when authenticating, you won't need to perform Duo second-factor authentication again for the duration specified on the prompt.
Authenticating from Smaller Screens

If you're logging in with Duo from a device with a smaller screen (like a tablet) or small browser window then your authentication prompt may look slightly different. Don't worry! All the devices and options shown in the full-size prompt are available for use, and you can enroll and manage devices by following the same steps.

Access “Add a New Device” or “My Settings & Devices” by clicking the “Settings” button at the top. Click the “X” on the Settings button to return to the authentication prompt.
Software Updates
You may be prompted to update outdated browser or plugin software when authenticating. You can take a few minutes to update your web browser, Flash, or Java version to the most recent before authenticating, or choose to update later and continue on to the protected resource.