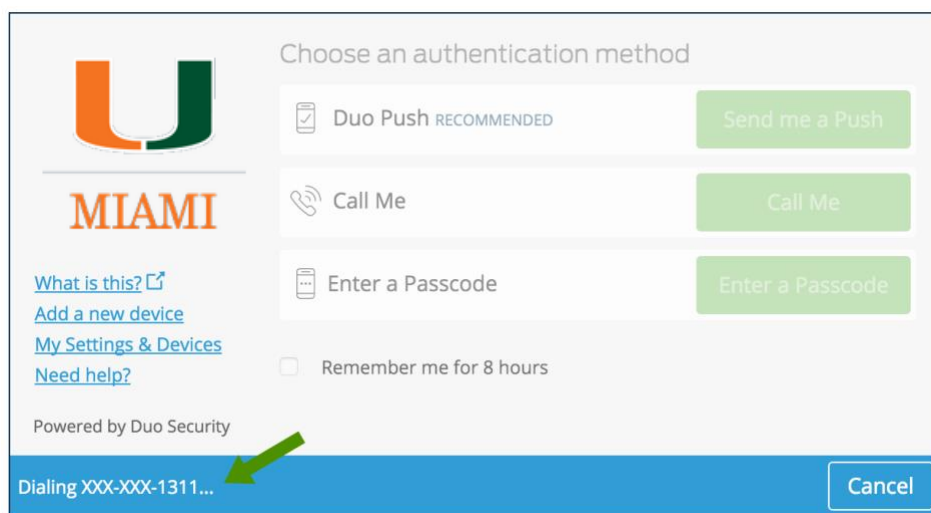


Duo Multi-Factor Authentication (MFA): Using Duo With Any Cell Phone or Landline

Duo works with all cell phones and landlines by supporting authentication via phone call and SMS passcodes.

Phone Call

Click the **Call Me** button on the authentication prompt (or type "phone" in the "second password" field if you don't see Duo's interactive prompt) and Duo will call your phone. The status bar at the bottom of the authentication prompt updates at each step of the process.

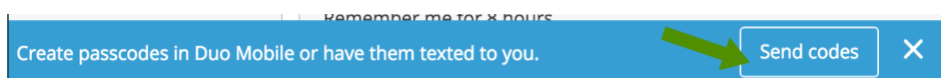


Answer the call and listen to the instructions to authenticate. The authentication prompt's status bar also tells you how to approve the request over the phone.



SMS Passcodes

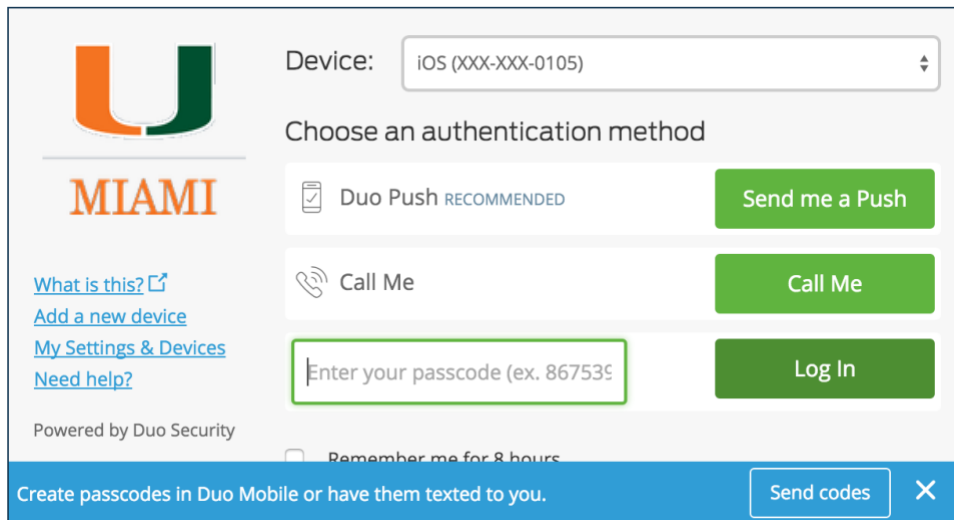
You can authenticate using a passcode texted to your phone. To have Duo text you a batch of passcodes click the **Send codes** button after clicking **Enter a Passcode** (or type "sms" in the "second password" field).



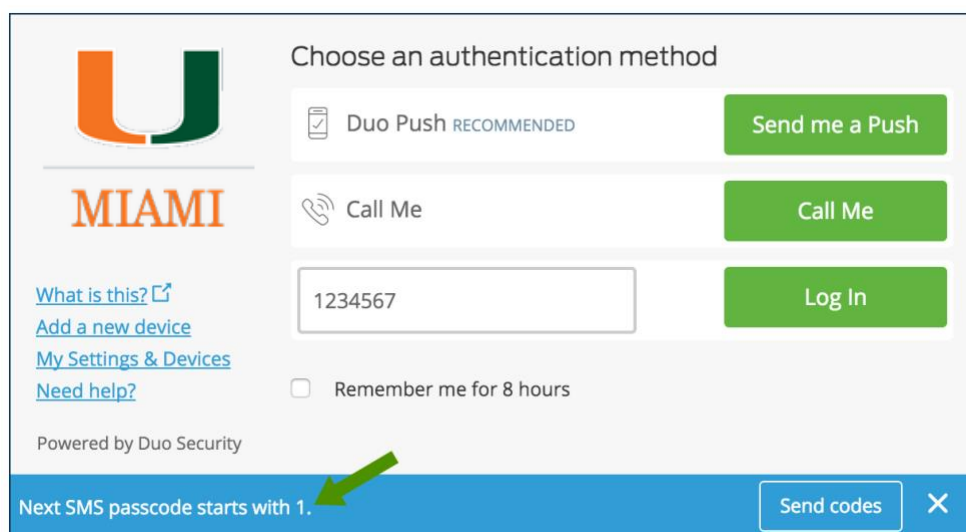
The authentication prompt's status bar indicates the passcodes were sent to your phone. The number of SMS passcodes sent in one batch is defined by your administrator (ten maximum). Sending multiple passcodes at once lets you use those passcodes to authenticate multiple times when you may not have cellular service.



To authenticate using an SMS passcode, click the **“Enter a Passcode”** button, type in a passcode you received from Duo via text message, and click **“Log In.”**



Duo keeps track of which SMS passcodes you've already used in your batch, letting you know which one to use next.



You can have new passcodes sent to you at any time. A new batch of passcodes will invalidate all old passcodes, so it's probably best to delete the old message when a new one comes in.