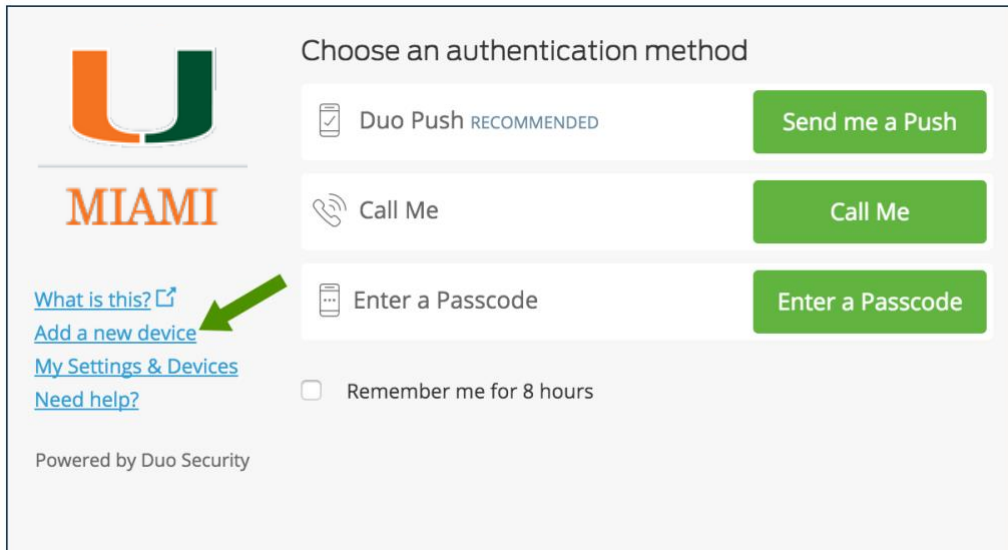


Duo Multi-Factor Authentication (MFA): Adding a New Device

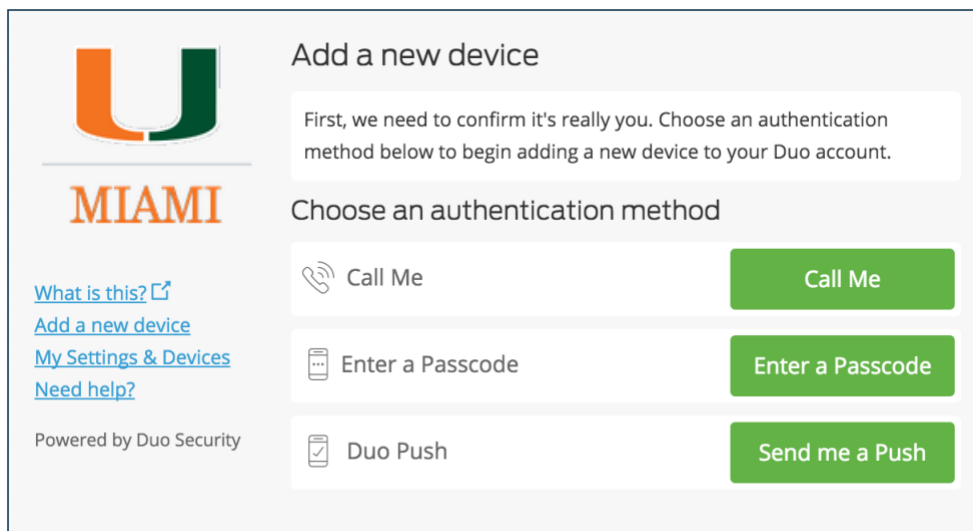
You can easily add new devices right from the Duo authentication prompt.

To add a new device, click the **“Add a new device”** link on the left navigation panel.



Choose an authentication method and complete second factor authentication to begin adding your new device.

If you're adding a new device to replace one that you previously activated for Duo Push, don't select the Duo Push authentication method on this page unless you still have the original device. If you don't have the original device but you have a new device with the same phone number, then you can authenticate with a phone call or SMS passcode.



Proceed with the device enrollment process as shown in the initial [enrollment guide](#). As an example, **let's add another phone**.

MIAMI

What is this? [↗](#)
Need help?

Powered by Duo Security

Add a new device

I am enrolling a ...

- Mobile phone** RECOMMENDED
- Tablet** (iPad, Nexus 7, etc.)
- Landline**
- U2F token**

Continue

Enter and confirm the second phone's number.

MIAMI

What is this? [↗](#)
[Add a new device](#)
[My Settings & Devices](#)
Need help?

Powered by Duo Security

Add a new device

My device's phone number is...

United States

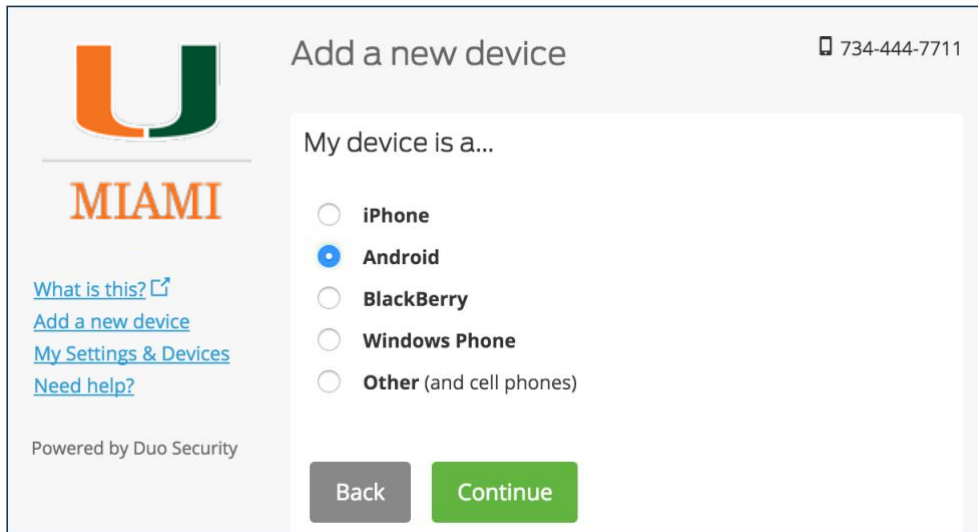
+1 ✓

ex: (201) 234-5678

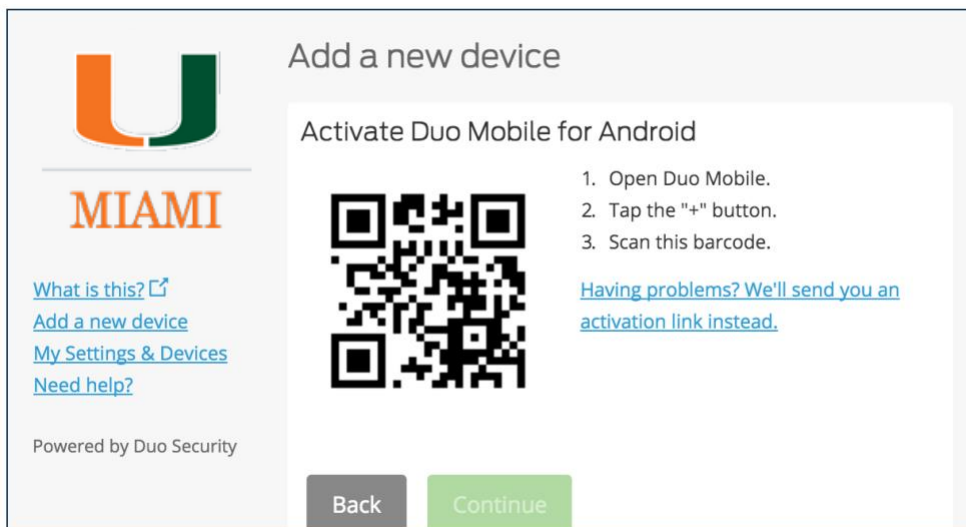
(734) 555-6673 is the correct number.

Back **Continue**

Select the new phone's operating system.

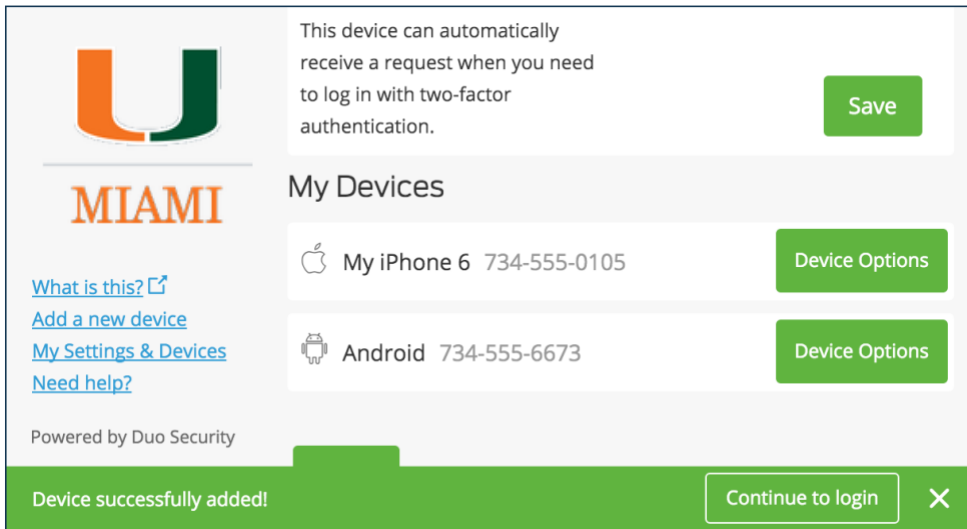


Install Duo Mobile on the new phone and scan the barcode to activate.

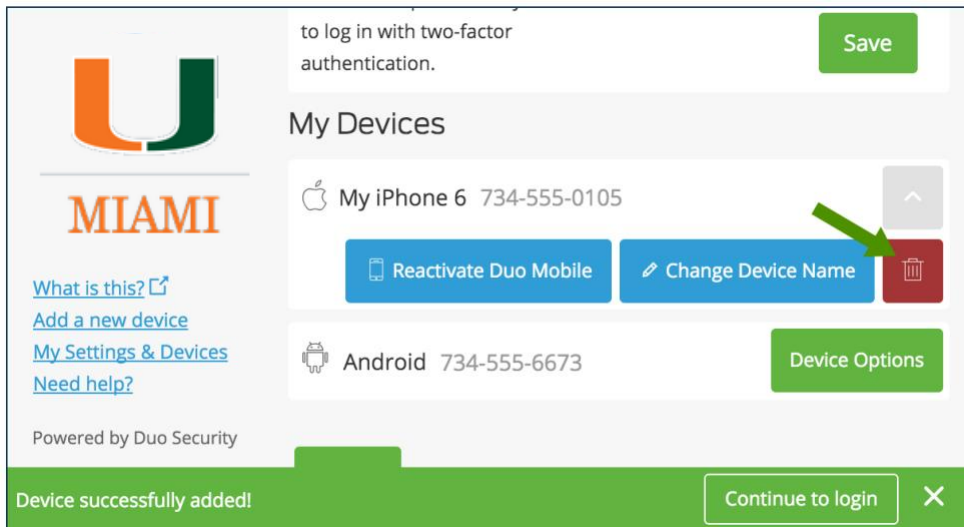


(Barcode is an example only. Do not scan.)

The new phone is added and listed with your other enrolled devices. You may need to scroll down in the "My Settings & Devices" window to see all your enrolled authenticators.

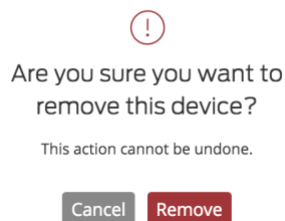


If your new device is replacing the one you previously enrolled, you can remove the device you won't be using any more for authentication. Click the **“Device Options”** button next to the device you want to remove, and then **click the red trash can button to delete that device.**



You'll have the chance to confirm that you want to delete that device.

✘



The authentication device is removed from your profile.

