

Please follow the steps below for instructions on how to remove the *CanesGuest* network from your device(s). *Note: These instructions are not exhaustive and do not cover all types of configurations.*

Windows 10

1. Click on the Windows menu and go to *Settings* (the gear wheel).
2. Select *Network & Internet*.
3. Scroll down past the list of available networks and select *Manage Wi-Fi settings*.
4. Within the Manage Wi-Fi settings, scroll down to the bottom to the section that says Manage known networks.
5. Select the *CanesGuest* network, and click *Forget*.

Mac OS X

6. Click on the Apple logo on the top left corner of your screen.
7. In the drop down menu, click *System Preferences*.
8. Under the Internet & Wireless section, click on *Network*.
9. On the left hand panel, select *Airport or Wi-Fi*.
10. Click on *Advanced*.
11. Find the *CanesGuest* network in the list of Preferred Networks and select it.
12. Click on the “-” sign at the bottom to remove the profile.
13. Click on *OK* and then click *Apply* to apply the changes.

Apple iOS

While on a University of Miami campus:

1. Tap on the *Settings* icon on your home screen.
2. On the Settings screen, tap on *WiFi*.
3. Tap on the arrow next to the *CanesGuest* SSID on the list.
4. Tap on *Forget this network* on top.

Android

5. Tap on the *Settings* icon located in your Apps.
6. Under the Wireless & Networks section, tap on the *Wi-Fi* settings and turn it on.
7. Scroll down the list of networks until you find the *CanesGuest* network. Press and hold that network, and select *Forget network*.

Chrome OS

1. Select the time at the bottom right of the screen.
2. Select the *Settings* icon.
3. In the Network section, select *Wi-Fi*.
4. Select *Known networks*.
5. Scroll down the list of networks until you find the *CanesGuest* network. Select *More* and then click on *Forget*.

Windows Mobile

1. Tap on the *Settings* icon.
2. Scroll down until you find *Wi-Fi*, select it, and turn it on.
3. Click on the *Advanced* button and look for the *CanesGuest* network. Press and hold the *CanesGuest* name, and select delete.

For assistance, please contact the UMIT Service Desk at (305) 284-6565 or help@miami.edu