Removing the CanesGuest Network from Your Device(s)

For assistance, please contact the UMIT Service Desk at (305) 284-6565 or help@miami.edu

Please follow the steps below for instructions on how to remove the CanesGuest network from your device(s). Note: These instructions are not exhaustive and do not cover all types of configurations.

**Windows 11**
1. Click on the Network icon from Step 1 and click on Settings (the gear wheel).
2. Select Network & Internet.
3. Select Wi-Fi.
4. Select Manage known networks.
5. Select the CanesGuest network, and click Forget.

**Windows 10**
6. Click on the Windows menu and go to Settings (the gear wheel).
7. Select Network & Internet.
8. Scroll down past the list of available networks and select Manage Wi-Fi settings.
9. Within the Manage Wi-Fi settings, scroll down to the bottom to the section that says Manage known networks.
10. Select the CanesGuest network, and click Forget.

**Mac OS X - Ventura**
While on a University of Miami campus:
1. Click on the Wireless Icon at the top right section of your screen.
2. Click on "Wi-Fi Settings..." at the bottom.
3. Under the Known Networks click on the circle with the 3 dots on the right side of CanesGuest.
4. Select “Forget This Network...”
5. Click “Remove” to confirm that removing the Wi-Fi network.

**Mac OS X**
1. Click on the Apple logo on the top left corner of your screen.
2. In the drop down menu, click System Preferences.
3. Under the Internet & Wireless section, click on Network.
4. On the left hand panel, select Airport or Wi-Fi.
5. Click on Advanced.
6. Find the CanesGuest network in the list of Preferred Networks and select it.
7. Click on the “-” sign at the bottom to remove the profile.
8. Click on OK and then click Apply to apply the changes.

**Apple iOS**
While on a University of Miami campus:
1. Tap on the Settings icon on your home screen.
2. On the Settings screen, tap on WiFi.
3. Tap on the arrow next to the CanesGuest SSID on the list.
4. Tap on Forget this network on top.
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**Android**

While on a University of Miami campus:
1. Tap on the Settings icon located in your Apps.
2. Under the Wireless & Networks section, tap on the Wi-Fi settings and turn it on.
3. Scroll down the list of networks until you find the CanesGuest network. Press and hold that network, and select Forget network.

**Chrome OS**

1. Select the time at the bottom right of the screen.
2. Select the Settings icon.
3. In the Network section, select Wi-Fi.
5. Scroll down the list of networks until you find the CanesGuest network. Select More and then click on Forget.

**Windows Mobile**

1. Tap on the Settings icon.
2. Scroll down until you find Wi-Fi, select it, and turn it on.
3. Click on the Advanced button and look for the CanesGuest network. Press and hold the CanesGuest name, and select delete.