

Please follow the steps below for instructions on how to remove the Pulse Secure VPN client from your device(s). *Note: These instructions are <u>not</u> exhaustive and do <u>not</u> cover all types of configurations.*

Windows 10

The following are instructions on how to remove the Pulse Secure VPN client from your Windows device by using the *Add/Remove Program* feature located through the Control Panel.

- 1. On the Start menu, select Control Panel.
- 2. Under Programs, select Uninstall a Program.
- 3. Locate all Pulse Secure-related applications, select each, and click Uninstall.

Apps & features



- 4. Confirm the removal of all the applications.
- 5. Reboot your device, if necessary.

Mac OS X

The following are instructions on how to remove the Pulse Secure VPN client from your Mac OS X device by dragging and dropping the application to the device's Trash.

- 1. Ensure the Pulse Secure VPN client is not running. If it is running, right-click the icon, located on the top header of the device, and select *Quit*.
- 2. Open the Finder application, **U** located at the bottom in the dock, and browse to *Applications*. Select *Pulse Secure*.
- 3. Click and drag the Pulse Secure icon to the *Trash* bin, **U** typically located at the bottom right hand of your dock.
- 4. The device may prompt you for the administrator password to continue.
- 5. Click Yes to remove the Pulse Secure VPN client.
- 6. Look in your Applications folder to ensure that Pulse Secure is no longer there.