

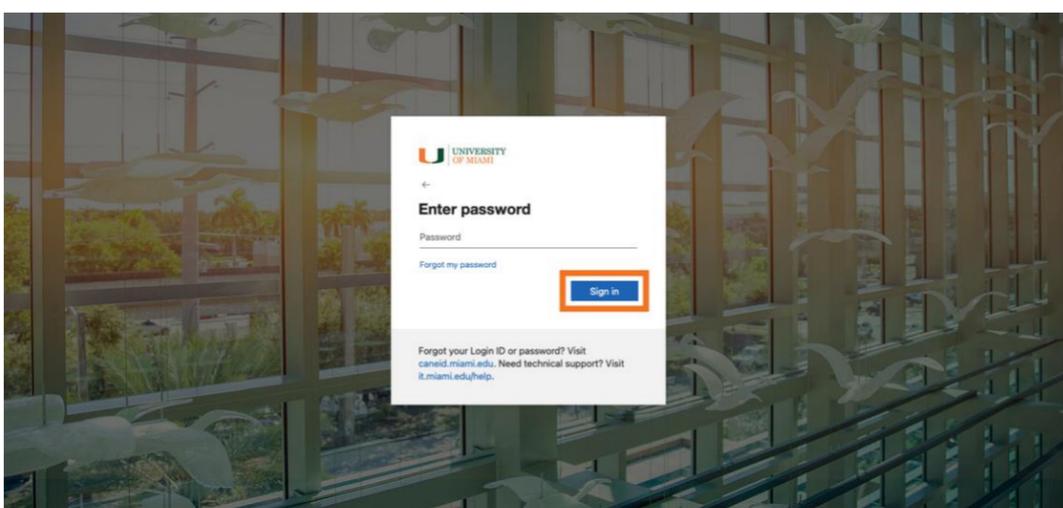
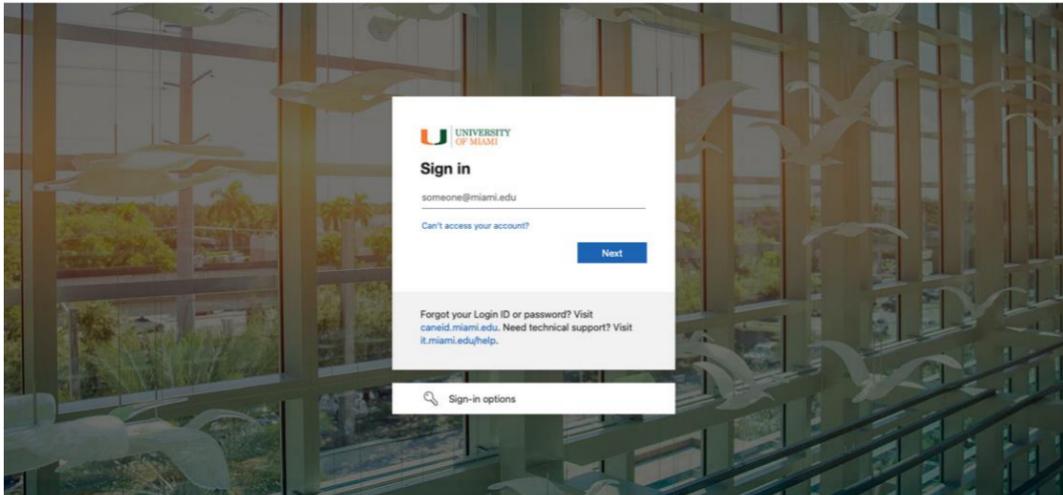
Microsoft Authenticator App: Manually Generating an Access Code

If your mobile device is unable to access a WiFi or cellular network, you can still complete the sign-in process by **manually generating a verification code from the Microsoft Authenticator App** and entering it on the University of Miami's sign-in page.

STEP 1

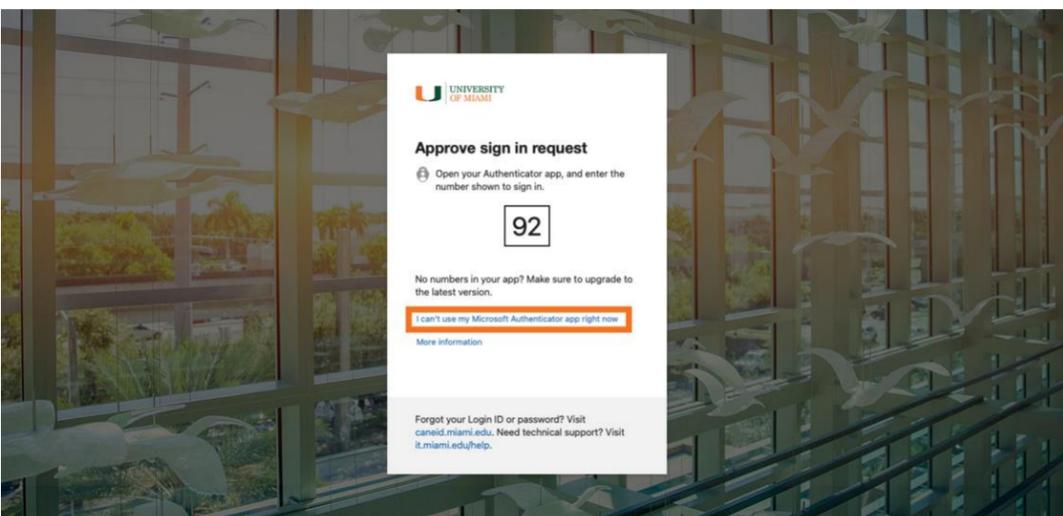
- Visit any University of Miami-branded sign in website, e.g., Box (box.miami.edu).
- Type your **University of Miami Login ID*** and password, then click **"Sign In."**

**Note: If you don't know your Login ID, visit CaneID Self-Service at caneid.miami.edu and click the "Login ID" banner to view your information. You can use your CaneID to log in and access this information on the CaneID Self-Service page.*



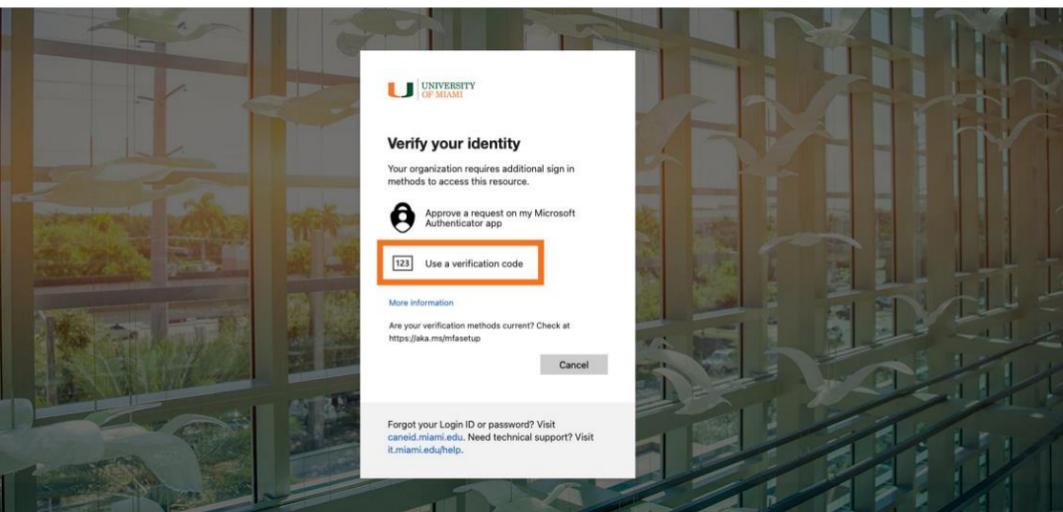
STEP 2

- Once prompted to **input a code** into the Microsoft Authenticator app, select **"I can't use my Microsoft Authenticator app right now."**



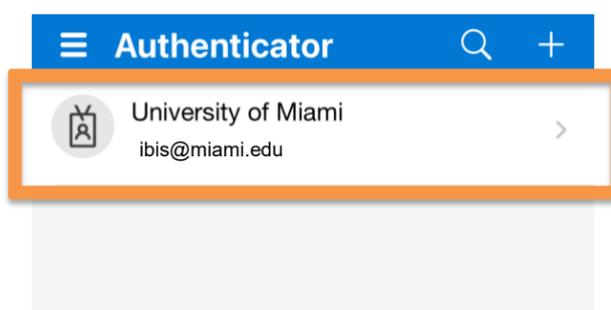
STEP 3

- Choose the option to **"Use a verification code."**



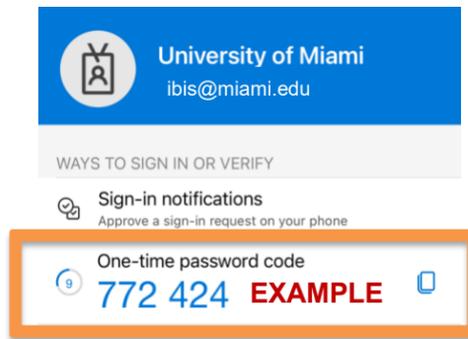
STEP 4

- Open the **Microsoft Authenticator App** on your mobile device and select the **University of Miami** account.



STEP 5

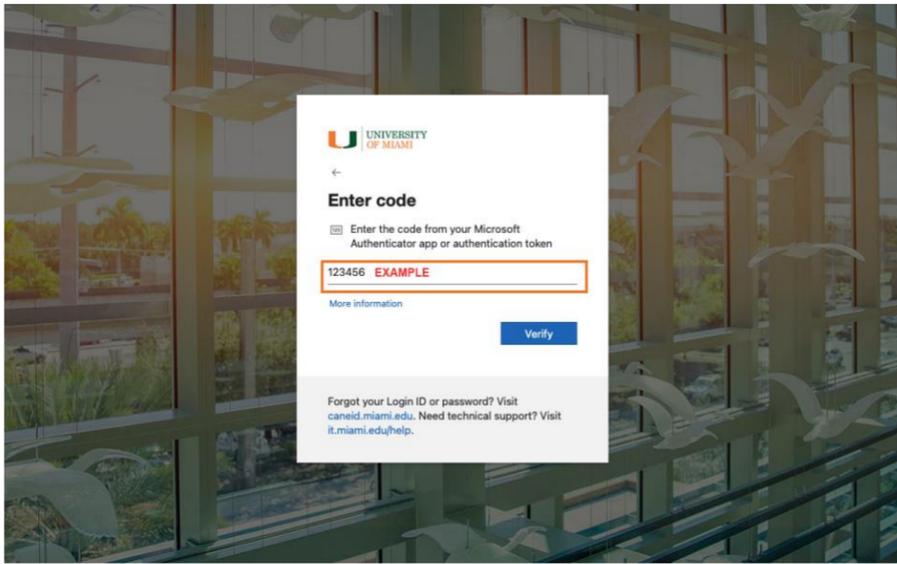
- View the six-digit **One-time password code**.



EXAMPLE ONLY – USE THE CODE DISPLAYED ON YOUR MICROSOFT AUTHENTICATOR MOBILE APP

STEP 6

- On the University of Miami login screen, enter the **One-time password code** into the **Verification Code** box.



EXAMPLE ONLY – USE THE CODE DISPLAYED ON YOUR MICROSOFT AUTHENTICATOR MOBILE APP

Technical Support

For technical support, please contact the [IT Service Desk](#).