

Installation Instructions: Enterprise Remote VPN Access via GlobalProtect Client

Setup for Mac OS

1. Download and install the GlobalProtect client, available at: <https://miami.box.com/vpn>
2. **Open** the GlobalProtect VPN client application.
 - a. Select “**Settings**” from the triple bar menu icon in the top right corner.
 - b. Select the “**+**” button and enter “**vpn.miami.edu**” in the Portal Address field.
3. Select **Connect**.
 - a. A web browser interface should launch, which will display the University’s CaneID login screen. Enter your CaneID credentials and confirm via Multi-Factor Authentication (MFA).
4. If the connection is successful, the client should say “**Connected.**”

Setup for Windows

2. Download and install the GlobalProtect client, available at: <https://miami.box.com/vpn>
3. **Open** the GlobalProtect VPN client application.
 - a. Select “**Settings**” from the triple bar menu icon in the top right corner.
 - b. Select the “**Add**” button and enter “**vpn.miami.edu**” in the Portal Address field.
4. Select **Connect**.
 - a. A web browser interface should launch, which will display the University’s CaneID login screen. Enter your CaneID credentials and confirm via Multi-Factor Authentication (MFA).
5. If the connection is successful, the client should say “**Connected.**”

For iOS and Android

1. Install the GlobalProtect client from the **Apple App Store** or **Google Play Store**.
2. Configure the client to connect to the VPN portal address at “**vpn.miami.edu**”
3. Tap the shield icon that states “**TAP TO CONNECT.**”
 - a. When prompted, enter your CaneID credentials and confirm via Multi-Factor Authentication (MFA).
6. If the connection is successful, the client should say “**Connected.**”

Help and Support

For support, please contact the UMIT Service Desk at (305) 284-6565 or help@miami.edu.