**CanesGuest Wireless Services**

**What?**
CanesGuest is the University of Miami’s guest wireless network with limited functionality. University Students and Staff should NOT be using this network. It is unencrypted and not functional for University Business.

**Where?**
The CanesGuest Wireless Service is available in all locations of our Coral Gables wireless coverage cloud. Additional information is also available at: www.miami.edu/wireless.

**Info**

**Requirements**

- Operating System Requirements:
  - Windows 10
  - Windows 8
  - Windows 7
  - MAC OS X 10.10 or higher
  - Android
  - iOS device

- Hardware Requirements:
  - Any device with any of the following WiFi cards:
    - 802.11 g
    - 802.11 b/g or 802.11 b/g/n
    - 802.11 a/b/g or 802.11 a/b/g/n
    - 802.11 a/b/g/n/ac
    - 802.11 ax

WiFi enabled tablets and cell phones with web browsers may also be able to access this service.

**CanesGuest Network Settings**

- Network Name/SSID: CanesGuest
- Network Authentication: Open
- Data Encryption: Disabled (or none)

**How to Connect**

Configuration varies depending on the Operating System and wireless client. The instructions below are not exhaustive, do not cover all types of configuration, and are provided as sample configurations.

**Windows 7 and Windows 10**

1. Make sure the wireless is turned on (button or switch on side, front or bottom of machine).
2. Locate the taskbar section with the clock, (usually running across the bottom of the screen).
3. Click on the wireless icon to view all available wireless networks, once the list populates, select CanesGuest.
4. Once you have connected to the CanesGuest network, you will be prompted to login as a Guest and agree to the terms and conditions listed here.
5. Select the CanesGuest SSID from the list and click “Connect.”

**Windows Mobile Devices**

1. Navigate to the Settings section and select “WiFi” and turn it on.
2. Wait for the available networks to appear. Look for the CanesGuest network name to appear and select it. Click “connect” after the “No Internet connection” message to connect.
3. Once you have connected to the CanesGuest network, go to your browser to be prompted to login as a Guest and agree to the terms and conditions listed here.

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How to Connect (continued)

MAC OS X
1. From the top bar select your wireless icon. If you do not have a wireless icon on top, please see the appendix section.
2. Wait a moment as your computer scans for the networks available in your area. Once the list populates, select CanesGuest.
3. Before being able to browse the Internet, you will need to login as a Guest and agree to the terms and conditions listed [here](#).

iOS
1. Navigate to the Settings section, select “Wi-Fi” and turn it on.
3. Under the “Choose a Network…” section, select CanesGuest.
4. Once you have connected to the CanesGuest network, you will be prompted to login as a Guest and agree to the terms and conditions listed [here](#).

Android
1. Navigate to the Settings section, select “Wi-Fi” and turn it on.
2. Wait the available networks to appear.
3. Look for the CanesGuest network name to appear and select it.
4. Once you have connected to the CanesGuest network, you will be prompted to login as a Guest and agree to the terms and conditions listed [here](#).

Need Help?

For assistance on connecting to University of Miami’s wireless internet, please visit our website for further information and for updates at [www.miami.edu/wireless](http://www.miami.edu/wireless).

UMIT Service Desk

Phone: (305) 284-6565
E-mail: help@miami.edu
Website: [http://it.miami.edu/](http://it.miami.edu/)

**Hours:**
Available 24 / 7