How to Set Up Wi-Fi Calling at the University of Miami

Did you know?
You can make voice calls via a Wi-Fi network instead of using your carrier’s network connection!

Wi-Fi calling is a great option if you’re in an area with a weak carrier signal because it enhances your call quality by using your phones Internet connection to make phone calls. When connected to Wi-Fi, every Wi-Fi network your phone connects to acts like a mini cell tower.

The four major U.S. carriers (AT&T, Sprint, T-Mobile, and Verizon) offer Wi-Fi calling as part of most plans. Please note that making and/or taking calls over Wi-Fi can come out of your regular monthly cellular allowance, depending on your phone plan. Make sure to read your cellular contract and carrier’s policy regarding potential restrictions and charges.

How to Turn On Wi-Fi Calling:

1. Connect your cellular device(s) to the SecureCanes wireless network (only accessible while on a University of Miami campus). For details on how to connect, please visit: it.miami.edu/securecanes.

2. Enable Wi-Fi calling on your device(s) (these steps may vary by cellular provider):

   - **Android:**
     Settings > Wireless and Network Settings > More or More Networks > Slide on the Wi-Fi Calling option.

   - **iPhone:**
     Settings > Phone > Wi-Fi Calling > Slide on the Wi-Fi Calling option.

If you experience issues making calls via your phone carrier on campus, please contact your cellular provider. If you have any questions or concerns about Wi-Fi calling at UM, please contact the Student Technology Help Desk at: (305) 284-8887 or sthd@miami.edu.