

# How to Set Up Wi-Fi Calling at the University of Miami



## Did you know?

You can make voice calls via a Wi-Fi network instead of using your carrier's network connection!

Wi-Fi calling is a great option if you're in an area with a weak carrier signal because it enhances your call quality by using your phone's Internet connection to make phone calls. When connected to Wi-Fi, every Wi-Fi network your phone connects to acts like a mini cell tower.

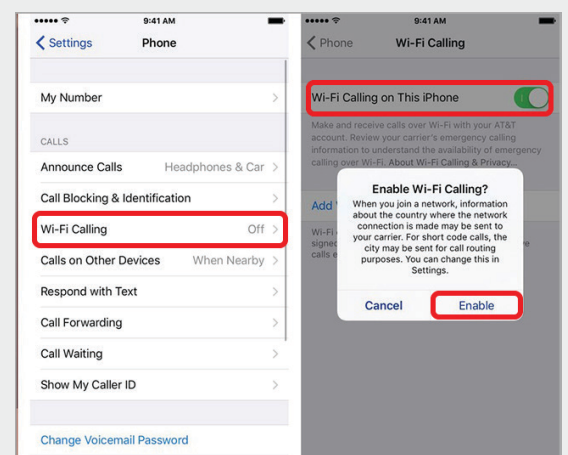
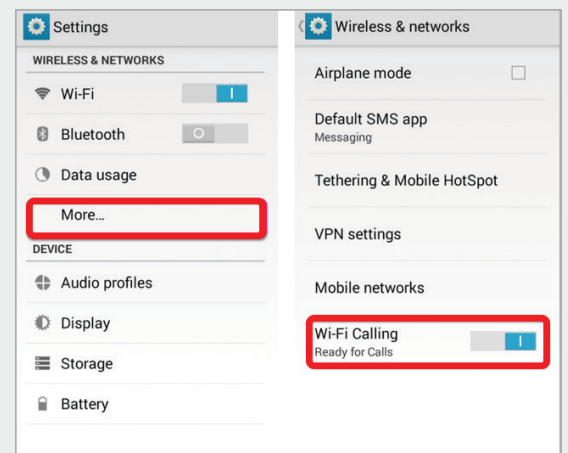
The four major U.S. carriers (AT&T, Sprint, T-Mobile, and Verizon) offer Wi-Fi calling as part of most plans. Please note that making and/or taking calls over Wi-Fi can come out of your regular monthly cellular allowance, depending on your phone plan. Make sure to read your cellular contract and carrier's policy regarding potential restrictions and charges.

## How to Turn On Wi-Fi Calling:

1. Connect your cellular device(s) to the *SecureCanes* wireless network (only accessible while on a University of Miami campus). For details on how to connect, please visit: [it.miami.edu/securecanes](http://it.miami.edu/securecanes).
2. Enable Wi-Fi calling on your device(s) (these steps may vary by cellular provider):

- **Android:**  
Settings > Wireless and Network Settings > More or More Networks > Slide on the Wi-Fi Calling option.

- **iPhone:**  
Settings > Phone > Wi-Fi Calling > Slide on the Wi-Fi Calling option.



If you experience issues making calls via your phone carrier on campus, please contact your cellular provider. If you have any questions or concerns about Wi-Fi calling at UM, please contact the Student Technology Help Desk at: (305) 284-8887 or [sthd@miami.edu](mailto:sthd@miami.edu).