Enterprise Remote Access/SSL VPN Access Client Installation Instructions

Setup for Windows

1. Download and Install the Pulse Secure client available from our hosted web URL: https://miami.box.com/vpn
2. Select either 32bit or 64bit VPN client. If you are unsure of your computer type default to 64bit and if you receive an installation error install again using the 32bit option
3. Launch the Pulse application using the Windows start menu
4. Select the add connection button (+) and fill in the following:
   a. On the "Type" drop down, please select: "**Policy Secure or Connect Secure**"
   b. For the "Name" field, please type: **UM** *or* **UM MED**
   c. For the "Server URL", please fill in using one of the following, depending on your user environment:
      i. **remote.miami.edu**
      ii. **remote.med.miami.edu**
5. Select *Connect*
   a. A web browser interface should be launched which will show the CaneID/SSO screen.
   b. Enter credentials and multifactor info (if needed) to authenticate.
6. If all is OK, the browser window should automatically close and Pulse Secure should create the VPN connection.

Setup for Mac

1. Download and Install the Pulse Secure client available from our hosted web URL: https://miami.box.com/vpn
2. Launch the Pulse application using the spotlight search
3. Select the add connection button (+) and fill in the following:
   a. On the "Type" drop down, please select: "**Policy Secure or Connect Secure**"
   b. For the "Name: field, please type: **UM** *or* **UM MED**
   c. For the "Server URL", please fill in using one of the following, depending on your user environment:
      i. **remote.miami.edu**
      ii. **remote.med.miami.edu**
4. Select *Connect*
   a. A web browser interface should be launched which will show the CaneID/SSO screen.
   b. Enter credentials and multifactor info (if needed) to authenticate.
5. If all is OK, the browser window should automatically close and Pulse Secure should create the VPN connection.

For iOS and Android

1. Install the **Pulse Secure** client from the Apple App Store or Google Play Store.
2. From the device's web browser (Safari /Chrome), visit https://remote.miami.edu or https://remote.med.miami.edu
3. Enter CaneID /SSO credentials and complete Multifactor authentication (if necessary)
4. If successful, select the "VPN >" item in the resulting menu page.
   a. If the VPN client was previously installed, it should launch the Pulse Secure client and create the VPN connection
   b. If it's the first time running, the client may prompt for a software license agreement acceptance and pre-populate the settings for first time use.
   c. If it doesn't, enter only the following settings:
      i. For adding a connection
         1. Connection Name: **UM** *or* **UM-MED**
         2. Server URL depending on your user environment (Enter only 1 choice):
            a. **remote.miami.edu**
            b. **remote.med.miami.edu**
   d. Save and Connect.