



## Qualtrics

Contacting Qualtrics Support

## Table of Contents

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Contacting Qualtrics Support .....	3
Qualtrics Support .....	3

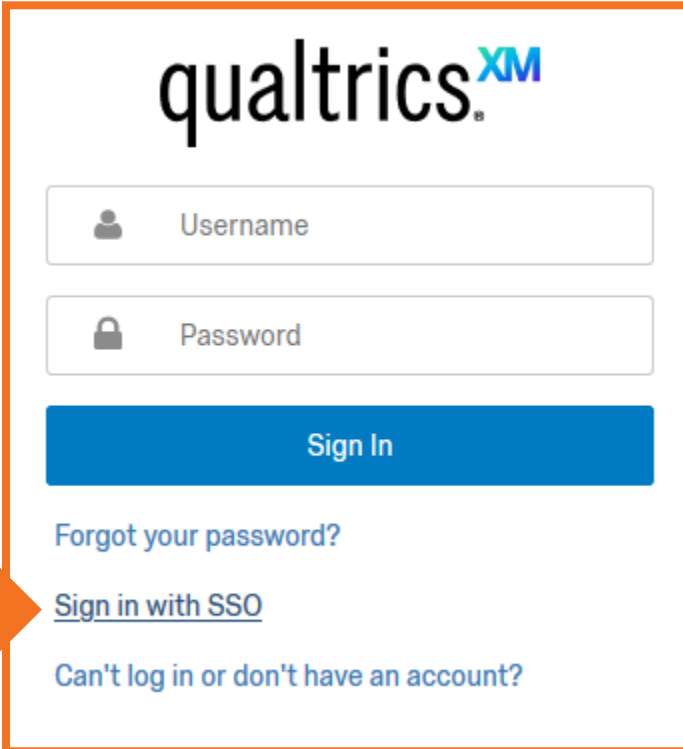
## Contacting Qualtrics Support

### Qualtrics Support

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Qualtrics will contact you directly after logging on to their support platform with UMIT's SSO.

1. Go to <https://www.qualtrics.com/support-center/>
2. Click **Sign in with SSO**.



qualtrics.<sup>XM</sup>

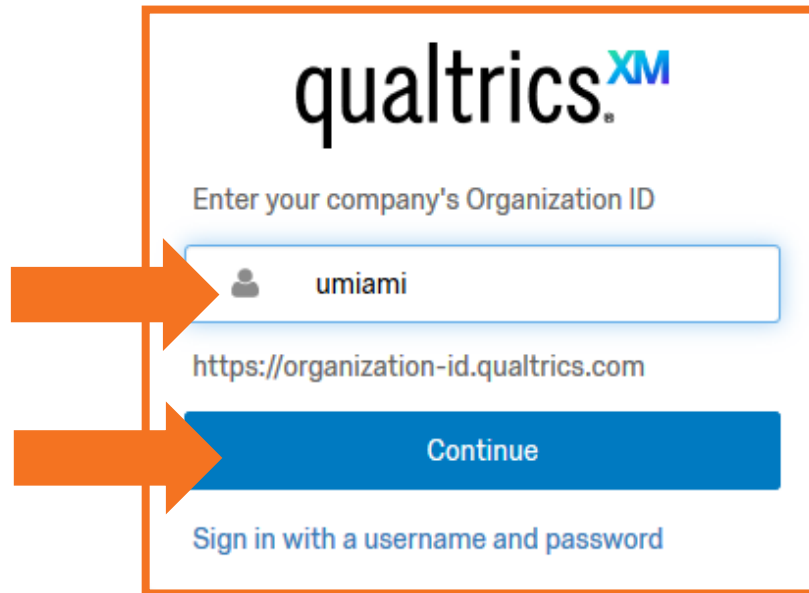
**Sign In**

[Forgot your password?](#)

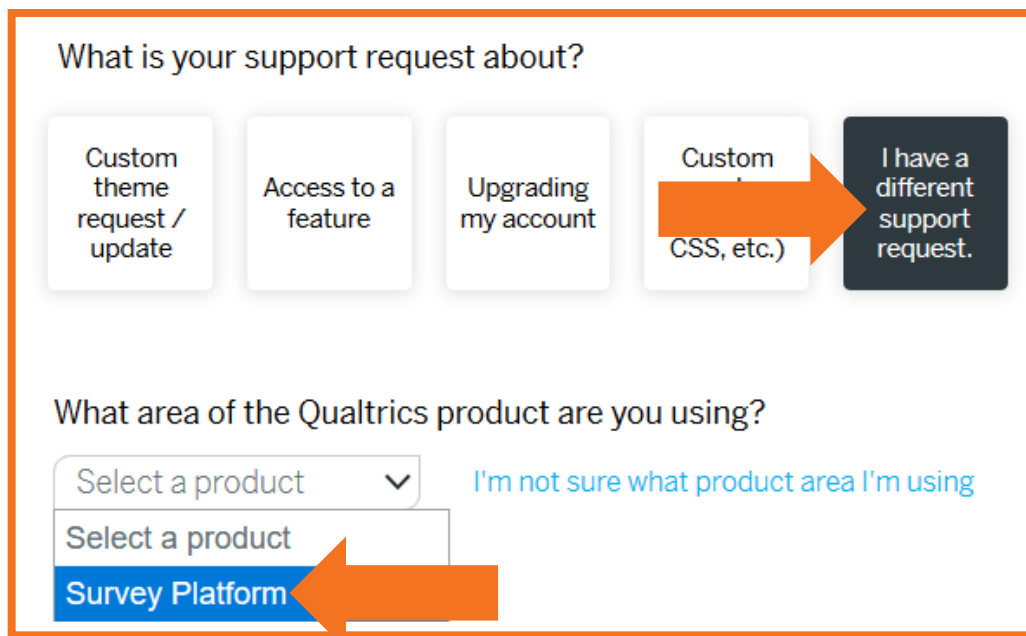
[Sign in with SSO](#)

[Can't log in or don't have an account?](#)

3. Enter **umiami** for Organization ID.
4. Click **Continue**.






5. Log on with your CaneID and password, if prompted.
6. Click **I have a different support request**.
7. Select **Survey Platform** from the dropdown under "What are of the Qualtrics product are you using?".



8. Select your preferred contact method. For immediate assistance, click on **Phone**.

How would you like to get support today?

*By submitting your request for Qualtrics Support, you agree that your personal data will be used and processed by Qualtrics LLC and its affiliates in accordance with the [Qualtrics Privacy Statement](#).*

 <p><b>Chat</b></p> <p>For quick questions or troubleshooting help, take some time to chat a representative right away.</p>	 <p><b>Email</b></p> <p>Send us the specifics of your issue and a representative will send a detailed solution right to your inbox.</p>	 <p><b>Phone</b></p> <p>Find the best number for you to reach out to and talk to a representative on the phone.</p>
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9. After you enter your phone number, they will give you the estimated wait time below.
10. Await their call at the number you provided. Qualtrics will also send you an email at the email address you provided for confirmation.

What phone number would you like us to call you at?


<input type="text" value="United States (+1)"/>	<input type="text" value="305-284-1234"/>	<input type="text"/>
Country code	Phone number	Extension (optional)

If we're unable to get ahold of you, what email would you like us to use to reach out to you?

What language would you like to request support in?

<input type="text" value="English"/>	Language support not always guaranteed.
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Click here to receive a call from the next available Product Specialist.



**<1 minute**  
Current estimated wait time.