COVID-19 Return to Campus Tools Tip Sheet: How to Access the Daily Symptom Checker via the UMiami Mobile App

Overview:

University of Miami students, faculty, and staff who are on campus are required to use an online daily symptom checker and respond appropriately to the guidance it provides.

This tip sheet provides step-by-step instructions on how to access the daily symptom checker via the UMiami mobile app! Alternatively, you can access the daily symptom checker at any time via the Daily Symptom Checker website.

UMiami Mobile App Instructions:

1. If you haven’t already, download the UMiami mobile app from Google Play (Android) or the App Store (iPhone/iOS).

2. Open the UMiami App and select the Symptom Checker tab, located on the top-middle of the app’s primary screen.
   - Note: If this is the first time you open the UMiami app, you’ll be asked to select a persona: Students or Faculty & Staff (based on your role).
   If you’d like to change your persona, select the profile icon (👤), and then select the persona of choice in the My Persona section.
3. You will now enter the Daily Symptom Checker page. Based on your role at the University, select the appropriate survey. Log in with your CaneID and password. Scroll down to start the survey, and follow all of the prompts until complete.

4. Upon completion, you'll receive confirmation of your status and further instructions.

**Examples:**

<table>
<thead>
<tr>
<th>Name</th>
<th>Monitor symptoms.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Good to Go 08/06/2020 5:07 PM</td>
<td>Based on the information you have provided, you have a known exposure to COVID-19. Please stay home and continue to monitor your COVID-19 symptoms. Follow recommendations at miami.edu/shs-covid. You may also contact the UM COVID-19 hotline 305-243-8378 and select option ‘3’ for more information. For other non-urgent concerns, please email <a href="mailto:studenthealth@miami.edu">studenthealth@miami.edu</a>.</td>
</tr>
<tr>
<td>No COVID-19 testing needed at this time.</td>
<td></td>
</tr>
</tbody>
</table>
Enabling Notifications in the UMiami Mobile App:

1. On the UMiami App home screen, and select the Notifications tab located on the top-left of the app’s primary screen. Based on your role at the University, select the appropriate reminder. Next to the channel name, select the green Opt-in button. (Note: As soon as you select the green Opt-in button, it will automatically switch to an Opt-out button. Do not select Opt-out, as this will cancel your enrollment for daily symptom checker notifications.)

24/7 Support:

If you experience any issues downloading the UMiami mobile app and/or accessing the daily symptom checker, contact the UMIT Service Desk at: (305) 284-6565 or help@miami.edu.

For more information, visit the COVID-19 Return to Campus Tools website: it.miami.edu/return-to-campus-tools.