

COVID-19 Return to Campus Tools Tip Sheet: How to Access the Daily Symptom Checker via the UMiami Mobile App

Overview:

University of Miami students, faculty, and staff who are **on campus** are **required** to use an online daily symptom checker and respond appropriately to the guidance it provides.

This tip sheet provides step-by-step instructions on how to access the daily symptom checker via the **UMiami mobile app**! Alternatively, you can access the daily symptom checker at any time via the [Daily Symptom Checker website](#).

UMiami Mobile App Instructions:

1. If you haven't already, **download the UMiami mobile app** from [Google Play \(Android\)](#) or the [App Store \(iPhone/iOS\)](#).

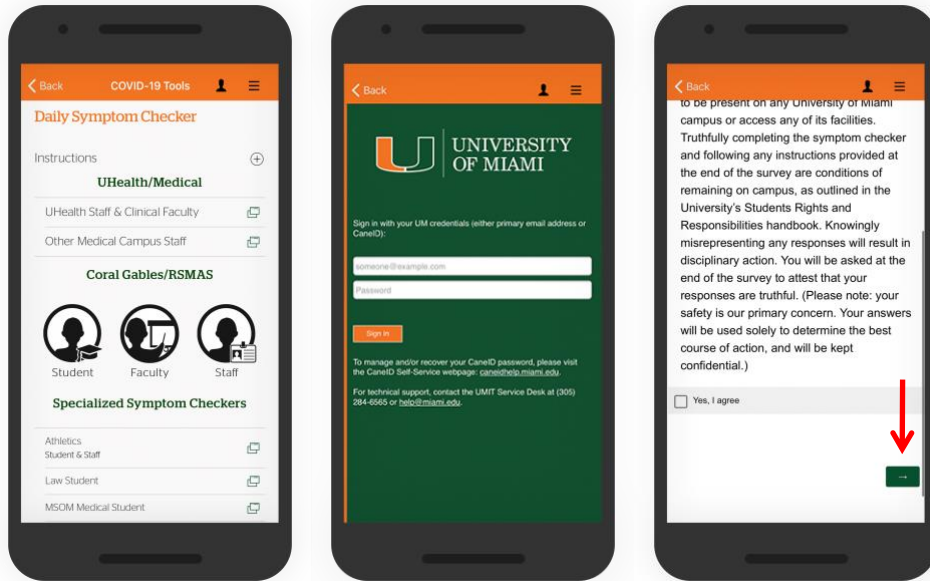


2. Open the **UMiami App** and select the **Symptom Checker tab**, located on the top-middle of the app's primary screen.
 - *Note: If this is the first time you open the UMiami app, you'll be asked to select a persona: **Students** or **Faculty & Staff** (based on your role).
If you'd like to change your persona, select the **profile icon** (👤), and then select the persona of choice in the **My Persona** section.*



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- You will now enter the **Daily Symptom Checker page**. Based on your role at the University, **select the appropriate survey**. Log in with your **CaneID and password**. Scroll down to start the survey, and follow all of the prompts until complete.



- Upon completion, you'll receive confirmation of your status and further instructions.

Examples:

Name
 **Good to Go**
 08/06/2020 5:07 PM



No COVID-19 testing needed at this time.

Monitor symptoms.

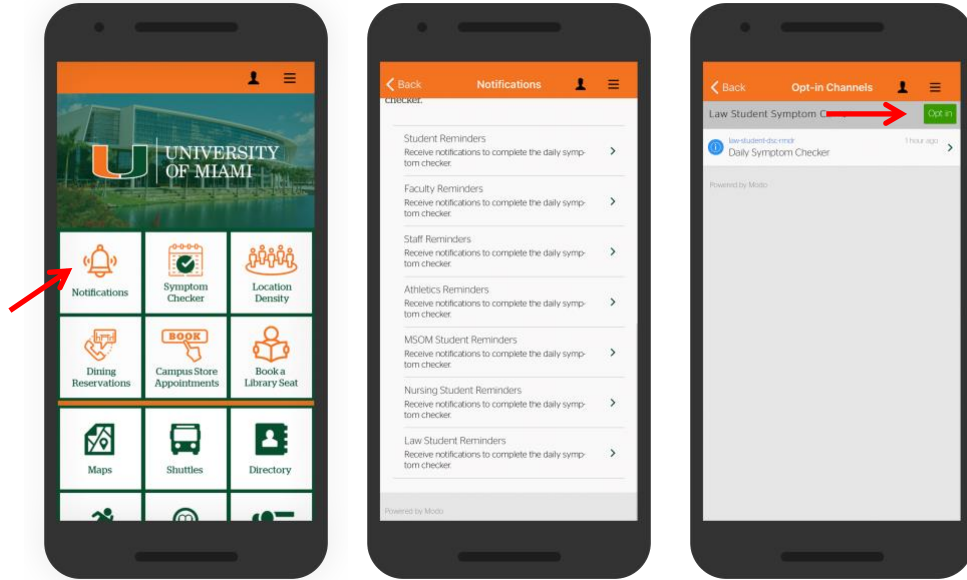
Based on the information you have provided, you have a known exposure to COVID-19. Please stay home and continue to monitor your **COVID-19 symptoms**. Follow recommendations at miami.edu/shs-covid. You may also contact the UM COVID-19 hotline 305-243-8378 and select option '3' for more information. For other non-urgent concerns, please email studenthealth@miami.edu.

Name: Name
Status: **PLEASE STAY HOME**
Date/Time: 08/06/2020 5:05 PM

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Enabling Notifications in the UMiami Mobile App:

1. On the **UMiami App home screen**, and select the **Notifications tab** located on the top-left of the app's primary screen. Based on your role at the University, **select the appropriate reminder**. Next to the channel name, select the **green Opt-in button**. (Note: As soon as you select the green Opt-in button, it will automatically switch to an Opt-out button. *Do not* select Opt-out, as this will cancel your enrollment for daily symptom checker notifications.)



24/7 Support:

If you experience any issues downloading the UMiami mobile app and/or accessing the daily symptom checker, contact the [UMIT Service Desk](#) at: (305) 284-6565 or help@miami.edu.

For more information, visit the COVID-19 Return to Campus Tools website: it.miami.edu/return-to-campus-tools.