COVID-19 Return to Campus Tools Tip Sheet: Athletics – How to Access the Daily Symptom Checker

Overview:

University of Miami athletes and athletic staff are required to complete the daily symptom checker in order to join practice and/or come to campus. This tip sheet provides step-by-step instructions on how to access the daily symptom checker via the UMiami mobile app! Alternatively, you can access the daily symptom checker at any time via the Daily Symptom Checker website.

Note: You only need to complete steps 1-3 the first time you opt-in to the daily symptom checker. After opting-in, you'll have quick access to the daily symptom checker via the UMiami mobile app's primary screen (by clicking the Symptom Checker tab). Click here for details.

UMiami Mobile App Instructions:

1. If you haven’t already, **download the UMiami mobile app** from [Google Play (Android)](https://play.google.com/store/apps) or the [App Store (iPhone/iOS)](https://apps.apple.com).

2. Open the **UMiami App**, select the **Notifications tab** located on the top-left of the app’s primary screen, and select **Athletics Reminders**.
   - **Note:** If this is the first time you open the UMiami app, you’ll be asked to select a persona: **Students** or **Faculty & Staff** (based on your role).
   - If you’d like to change your persona, select the **profile icon**, and then select the persona of choice in the My Persona section.
COVID-19 Return to Campus Tools Tip Sheet: Athletics – How to Access the Daily Symptom Checker

3. Above to the channel, select the **green Opt-in button**. Then, select **Daily Symptom Checker**. On the Daily Symptom Checker page, select the link to start the survey.
   - **Note:** As soon as you select the green Opt-in button, it will automatically switch to an Opt-out button. **Do not** select Opt-out, as this will cancel your enrollment for daily symptom checker notifications.

4. Log in with your **CaneID and password**, and verify your login with Duo Multi-Factor Authentication (MFA). You will now enter the **Daily Symptom Checker survey**. Scroll down to start the survey, and follow all of the prompts until complete.
COVID-19 Return to Campus Tools Tip Sheet:
Athletics – How to Access the Daily Symptom Checker

5. Upon completion, you'll receive confirmation of your status and further instructions.

**Examples:**

Based on your responses, **you are eligible to join practice and/or come to campus today.**

**Status:** APPROVED  
**Date/Time:** 07/01/2020 8:30 PM

Based on your responses, **you are not eligible to join practice and/or come to campus today.**

**Status:** PLEASE STAY HOME  
**Date/Time:** 06/29/2020 10:28 PM

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**24/7 Support:**

If you experience any issues downloading the UMiami mobile app and/or accessing the daily symptom checker, contact the UMIT Service Desk at: (305) 284-6565 or help@miami.edu.

For more information, visit the COVID-19 Return to Campus Tools website: it.miami.edu/return-to-campus-tools.