

Frequently Asked Questions (FAQs):

Adobe Creative Cloud (CC)

What is Adobe Creative Cloud (CC)?

- [Adobe CC](#) gives you access to a collection of Adobe applications for Graphic Design, Video Editing, Web Development, Photography, PDF Editing, and Cloud Services. With Adobe CC, there's something for everyone, and you don't have to be an expert to use it.

Who can use it?

- Adobe CC is available for download to all UM faculty, staff, and students at no cost.

What programs are included?

- The Adobe CC suite includes Acrobat Pro, Photoshop, Illustrator, Dreamweaver, InDesign, and much more. Plus, Adobe is introducing free mobile apps for designing on the go! [For a full list of available programs, please click here.](#)

How do I get training?

- Visit the UM Libraries [Learning Commons' Digital Media Lab](#) for in-person training and support. Also, review the [Adobe CC service webpage](#) for training links and more information.

How do I log in and download applications?

- If you have a Windows device, please follow this link for installation instructions: http://it.miami.edu/_assets/pdf/Adobe_CC_Instructions-Windows.pdf
- If you have a Mac device, please follow this link for installation instructions: http://it.miami.edu/_assets/pdf/Adobe_CC_Instructions-Mac.pdf

What is the Creative Cloud Application (CC App)?

- The Adobe CC application is an Adobe dashboard that allows you to download and update any of the Adobe Creative Suite products you would like, directly to your desktop.

What are the systems requirements for my device?

- The system requirements can be found through the following link: <https://helpx.adobe.com/creative-cloud/system-requirements.html>