





# BOX Documentation

Learn It

**Point Solutions - Support Gables One Suite 1100**

**UMIT Helpdesk (305) 284-2944**

**Technical Support Email [itsupportcenter@miami.edu](mailto:itsupportcenter@miami.edu)**

Title / Link	File Type	Topics Covered
<a href="#"><u>FAQ</u></a>	 Link	A list of frequently asked questions related to Box.
<a href="#"><u>Known Issues</u></a>	 Link	Up to date information on known issues using Box and possible solutions.
<a href="#"><u>Claiming Existing Accounts</u></a>	 PDF	Information on how to claim your Box account if you've created a personal one using your @miami.edu email.
<a href="#"><u>Box Tutorial Videos</u></a>	 Link	Collection of videos to help guide you through using Box.
<a href="#"><u>Box Help</u></a>	 Link	Help page which covers topics such as set up, uploading, sharing and collaborating, privacy, policies, troubleshooting issues, and more.
<a href="#"><u>Box HIPPA / HITECH Compliance</u></a>	 Link	Information on Box's HIPAA and HITECH compliance.
<a href="#"><u>Box Mobile Pin</u></a>	 PDF	Information on security measures with Box on mobile devices.

**Box Permission Controls**



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Information on how to grant users folder permissions based on your needs.

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**Box Online Video Course**



Link

Online video course from Lynda.com.

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